

Product	Vendor	Purpose	Category	Custodian	Collection Frequency	Updated Frequency
ActiveNet	Active Network	Parks reservations and online payments	Parks Reservations	Parks Division	Daily	Daily
Applicant Tracking	Neogov	Job applicant tracking	Human Resources	Human Resources Division	Daily	Daily
ArcGIS	ESRI	City Wide Information Infrastructure - Streets, Water Zoning, General Plans Integrate maps with other applications	Geographic Information Systems (GIS)	Planning and Development Department Information Technology Division Public Utilities Department	As Needed	As Needed
AutoDesk	AutoDesk	Computer Assisted Design	Geographic Information Systems (GIS)	Planning and Development Department Information Technology Division Public Utilities Department		
AutoTurn	Transoft Solutions	Engineering streets and parking	Geographic Information Systems (GIS)	Engineering Division	As Needed	As Needed
BizLink	MuniServices	Business License tracking and renewals	Business License	Finance Department	Daily	Daily
Bluebeam Revu	Bluebeam	pdf document creation	Document Management	Information Technology Division	As Needed	As Needed
Cartegraph	Cartegraph	Computer Assisted Design	Geographic Information Systems (GIS)	Public Utilities Department	As Needed	As Needed
Civil 3D	AutoCad	Computer Assisted Design	Geographic Information Systems (GIS)	Engineering Division	As Needed	As Needed
Crystal Reports	Business Intelligence	Reporting tool	Reporting	Information Technology Division	As Needed	As Needed
DataNOW	Harris Computer	Utility Billing	Water Meter Data Customer Information Utility Billing	Finance Department Public Utilities Department	Daily	Daily
Dropbox	Dropbox	Document distribution	Document Management	Information Technology Division	As Needed	As Needed
EnerGov	Tyler	Building Permits Inspections	Building Permits	Building Division	Daily	Daily
Exchange	Microsoft	Enterprise email and calendaring	Email System	Information Technology Division	Daily	Daily
FTR Reporter	FTR	Council recording	Council	Administration Department Information Technology Division	As Needed	As Needed
GovOutreach	Accela	Citizen Relationship Management Code Enforcement	Citizen Communication Code Enforcement	Information Technology Division	As Needed	As Needed
GovTeller	GovTeller	Online Building Permit payments	Payments	Finance Department Building Division	As Needed	As Needed
IFAS	SunGard (FIS)	Financial System Receivables/Payables Fixed Asset management Personnel/Payroll	Financial System	Finance Department Personnel/HR Division Information Technology Division	Daily	Daily
NeoGov	NeoGov	Applicant tracking	Human Resources	Human Resources Division	As Needed	As Needed
OnBase	Hyland Software	Document Management System	Permanent records Council reports, agendas, and minutes Planning, Engineering, and Building	Administration Department Information Technology Division	Daily	Daily
Paymentus	Paymentus	Online Utility Billing payments	Utility Billing	Finance Department	Daily	Daily

SharePoint	Microsoft	Intranet collaboration	Internal Communication	Police Department Information Technology Division	As Needed	As Needed
Shelter Buddy	Shelter Buddy	Animal licensing and tracking	Animal License	Animal Control Division Finance Department	Daily	Daily
Teamsideline	Completely IT	Team sports and recreation management	Recreation	Recreation Division	As Needed	As Needed
Telestaff	Kronos	Timekeeping and scheduling	Timekeeping	Fire Department	Daily	Daily
Timeslips	Sage Software	Timekeeping for Engineering projects	Timekeeping	Engineering Division	Daily	Daily
Transit Dial-a-Ride	Mobilitat	Transit demand-based routing scheduling and payment	Transit	Transit Division Information Technology Division	Daily	Daily
TreeKeeper	Davey Resource Grou	Urban tree inventory	Public Utilities	Public Utilities Department	As Needed	As Needed