

Clovis Fire Department

ANNUAL REPORT

2014



CLOVIS
CALIFORNIA

TEAMWORK
Innovation **Creativity**
INTEGRITY **Honor**
Courage *Respect*
TRADITIONS

2014

CITY OFFICIALS

Lynne Ashbeck, Mayor

Nathan Magsig, Mayor Pro Tem

Harry Armstrong, Council Member

Jose Flores, Council Member

Bob Whalen, Council Member

Rob Woolley, City Manager

John Holt, Assistant City Manager/City Clerk

COMMAND STAFF

Micheal Despain, Fire Chief

John Binaski, Deputy Chief

Rich Cadigan, Battalion Chief

Jim Damico, Battalion Chief

Jason Ralls, Battalion Chief

Chad Fitzgerald, Life Safety Manager

PREPARED BY

Melinda Feist, Principal Office Assistant

Carol Guthrie, Principal Office Assistant

Katie Krahn, Office Assistant



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MESSAGE FROM THE CHIEF

The Annual Report is our way of communicating to our personnel, our elected officials, our cooperating fire agencies, and most importantly our customers, the quantity and quality of service we provided during the prior year. The report is also a valuable historic record of our activities and accomplishments for future reference and comparison.

It is an honor and privilege to report that 2014 was a positive and productive year for the Fire Department. We are fortunate to have a culture within the City of Clovis and the Fire Department that values cooperation and teamwork. Because of the level of cooperation between all the various stakeholders, we were able to accomplish more at a lower cost, with a better return on investment, on almost all projects and goals we pursued. It is this synergy that has carried us rapidly to this point and a powerful tool that will help us keep the momentum in 2015.



Accomplishments for 2014:

- ◆ Almost all response time categories showed measurable improvement over prior years.
- ◆ The majority of our 2013-2017 Strategic Plan goals were accomplished years in advance of our originally estimated timeline.
- ◆ We completed the design and purchase of a new fire engine and three command vehicles, bringing the fleet closer to pre-recession capabilities
- ◆ The City of Clovis was awarded a Class 2 rating by the Insurance Services Office.
- ◆ We were able to partner with the Alisa Ann Ruch Burn Foundation to restart our fire education programs in all of our local elementary schools.
- ◆ Through various fire prevention efforts, the number and severity of fires were measurably reduced, including civilian fire related injuries which were limited to only two for the year.
- ◆ We launched our Facebook page for better distribution of timely news.

Challenges for 2015:

- ◆ Prepare for an unprecedented early onset of fire season, with a high likelihood of it also extending later than usual.
- ◆ Maintain service levels with lower staffing (due to attrition) over the summer months when demand for service is highest
- ◆ Effectively deal with the additional drought-related impacts experienced by the region, such as completing weed abatement processes earlier than normal, reducing water consumption at fire stations and especially during training exercises.
- ◆ Maintain response time performance in the Loma Vista growth area (South of Bullard/East of Locan) and the existing area serviced by Station 4 (West of Locan).

On behalf of the men and women of the Clovis Fire Department, thank you for your support as we do our best to serve the community.

Micheal D. Despain, Fire Chief



ADMINISTRATION

MEASURING PERFORMANCE

The Clovis Fire Department recognizes that service to the community is sometimes difficult to measure and that the value of the services we provide must excel in contrast to the cost of operating. The Department relies on a number of data sources and indicators to measure performance. The following list of performance measures are only a sample of the high level indicators used to determine effectiveness and efficiency in a number of service delivery areas including emergency response. The data shows that the Department is meeting or exceeding our goals in all categories.

EMERGENCY RESPONSE SERVICE LEVEL GOALS

2014 PERFORMANCE

Response Goal 1: First Unit Arrival—Total Response Time - Fire
= 6 Minutes & 30 Seconds at 90%, and not less than 70%

89.8%



Response Goal 2: First Unit Arrival—Total Response Time - EMS
= 6 Minutes & 10 Seconds at 90%, and not less than 70%

88.2%



Response Goal 3: First Unit Arrival —Total Response Time - MVA/Rescue
= 6 Minutes & 30 Seconds at 90%, and not less than 70%

89.8%



Response Goal 4: Effective Response Force (16 to 19 firefighters)- Fire
= 10 Minutes & 30 Seconds at 90%, and not less than 70%

93%



SUPPORT ACTIVITIES SERVICE GOALS

2014 PERFORMANCE

Support Goal 1: Cost/Per Capita (Annual Budget ÷ Population Served)
= Below \$134 (Central Valley Avg.)

\$129

Support Goal 2: Insurance Services Office Rating
= Class 3 or Better (Class 2 or 1)

Class 2

Support Goal 3: Property Saved
= Value Higher than Department Annual Budget (\$13.2 Million)

\$26.3 Million



ADMINISTRATION

MEASURING PERFORMANCE

SUPPORT ACTIVITIES SERVICE GOALS

2014 PERFORMANCE

Support Goal 4: Citizen Satisfaction Survey Score = 90% or Better	98%
Support Goal 5: Firefighter Injury Rate Less than 16 Reportable Injuries	9
Support Goal 6: Total Injury Claim Costs =\$200,000 or Lower	\$118,852
Support Goal 7: Accreditation Status Through CPSE =Maintain	Maintained

FIRE AND LIFE SAFETY BUREAU GOALS

2014 PERFORMANCE

Fire and Life Safety Goal 1: = Return 100% of all fire protection system plans for permit issuance within 10 days of submittal and building plans for permit issuance within 10 days of submittal and provide inspections within 24 hours of request	Completed at 90%
Fire and Life Safety Goal 2: = Ensure all plan checks are completed within 10 days 90% of the time.	Completed at 90%
Fire and Life Safety Goal 3: = Approve 75% of projects within three (3) plan checks	Completed at 90%
Fire and Life Safety Goal 4: = Investigate 100% of all fires reported	Completed at 100%
Fire and Life Safety Goal 5: = Clear 90% of all fire investigation cases within 1 Year	Completed at 92%



ADMINISTRATION

Customer service is a cornerstone of our organization. To ensure the services we provide are meeting the needs of our citizens, we provide customer satisfaction surveys to a random number of service recipients each day. The results are tabulated and tracked month by month. Our goal is to maintain a rating above 90%. **For 2014 our rating was 98%.**

“They showed me dignity due to the nature of my problem. I felt very comfortable in their presence. I am legally deaf and they took that into consideration. They even showed concern for my pets and having the house locked up. I trusted them 100%” K. Minkler

“Para nosotros an sido la maccimo estamos muy agradecidos con sus cerbucios muchisimas gracias portado los fabores. Dios los cuide expreteya su department fom” Castaneda

Translated:

“I could never say enough positive comments about the Clovis Fire Department. All of its members I’ve dealt with are of the highest integrity and compassion for the community they serve! B. Martinez

“On behalf of us we are very appreciative of the great service you provided us. God bless and protect all of you within your department” The Casteneda Family

“Clovis is a great place to live! Your response is indicative of the professionalism.” - J. Cleveland

“Absolutely the ‘Best Fire Department in the Nation’. I have been a resident of Clovis for the last 40 years. Very proud of our City” R. Pineda

“Always great and so pleased to live in Clovis” C. Parker

“Those guys were great! They saved my life!” J. Arellano.

“...they saved my husband’s life and were very courteous and professional” C. Welton





OPERATIONS

OVERVIEW

The Operations Division is responsible for delivering emergency services to those citizens who live, work and visit the City of Clovis. The Operations Division responds to all calls for emergency services, including incidents involving fires, emergency medical services, technical rescue and release of hazardous materials. Mutual/Auto Aid responses are provided to surrounding fire agencies via agreements. The Department is staffed 24 hours per day 365 days per year. This is accomplished by a three shift schedule (A, B, C) spread amongst five fire stations strategically located throughout the City to provide the best response times. Each shift is comprised of one Battalion Chief, five Captains, five Engineers and seven Firefighters.



2014 COMPLETED STRATEGIC GOALS

During 2014, the Clovis Fire Department fully implemented automatic aid with both Fresno City and Fresno County Fire Departments. These agreements allow all agencies to instantly send one fire unit to assist each agency for emergency calls for service. As a result, **the Department has seen a 3% improvement in response times and an increase in station reliability. The Department also improved our Insurance Services Organization (ISO) rating from a Class 3 to a Class 2.** The benefit of this improvement should result in lower fire insurance premiums for commercial/industrial users in the coming year.



OPERATIONS

Sierra Vista Elementary School
June 25, 2014



- June 25, 2014 - structure fire at 510 Barstow was reported by a passing vehicle. The fire was located in the multi-purpose room of Sierra Vista Elementary. The building was in the middle of a renovation and upgrade. The fire displaced the students from having a location for lunch and other activities for over six months. Fire loss estimated at \$320,000.

- August 29, 2014 - structure fire in a multi-family apartment located at 1233 Malio Drive. The apartments had a common attic but no fire sprinklers. As a result the fire displaced several residents and caused significant damage. Fire loss estimated at \$250,000.



1200 Scott
September 7, 2014

- September 7, 2014 - structure fire in a multi-family apartment located at 1200 Scott Avenue. This was a four-unit single-story apartment with a common attic but no fire sprinklers. The fire started on an outside patio and extended into the attic. The fire displaced several residents. Fire loss estimated at \$275,000.

SIGNIFICANT EVENTS

After reviewing fire incidents for 2014, fires in multi-unit living complexes, lacking fire sprinklers, are still one of the biggest contributors for significant fire loss and the potential to displace residents.



SPECIAL TEAMS

HAZARDOUS MATERIALS

The Hazardous Materials Response Team (HMRT) is a twelve-person team developed from fire department personnel that are highly trained and specially equipped to provide a high level of technical expertise to the region. Within the City of Clovis reside many businesses that use or distribute very dangerous and toxic chemicals. These chemicals are transported throughout the City of Clovis on a daily basis and, therefore, travel throughout our roadways in placarded or unmarked vehicles. The HMRT is not only trained to handle leaks and spills of known chemicals, but also handle the improper disposal and dumping of unknown materials. The HMRT trains with local businesses and other responding agencies on a regular basis preparing for the possibility of both large and small scale emergencies. The HMRT maintains a Type 1 Certification through the California Office of Emergency Services (OES).

In 2014, the Hazardous Materials Unit (HM40) responded to two full-scale calls for service that included chemical hazards, unknown chemical releases and detection/monitoring with highly specialized equipment. In addition to the calls requiring HM40, a HMRT Specialist was consulted on dozens of other calls that were resolved without the need of a full team response.

The Urban Search and Rescue Team (USAR) is a twelve-person team comprised of fire department personnel that are highly trained and specially equipped for a variety of emergencies or disasters requiring advanced rescue techniques throughout the region. The USAR team maintains a Type 1 Certification through the California Office of Emergency Services (OES). This Team represents the minimum capability to conduct safe and effective search and rescue operations at structural collapse incidents involving the collapse or failure of heavy floor, pre-cast concrete and steel-frame construction. The USAR Team is also capable of conducting high angle rope rescue, confined space rescue, swift water rescue, trench rescue and mass transportation rescue.

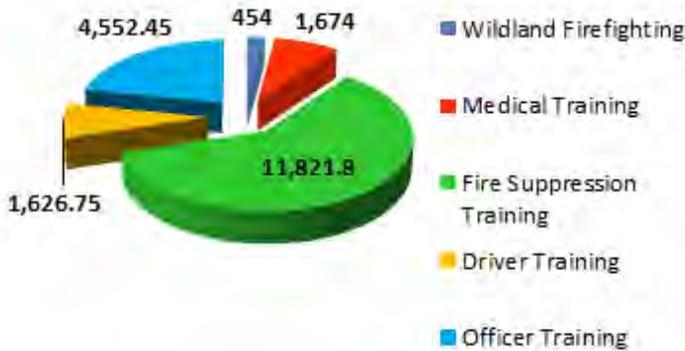
USAR

In 2014, the USAR Team responded to several high profile incidents including a swift-water rescue and numerous complex motor vehicle accident calls, such as vehicles into a building, where advanced extrication and structural stabilization capabilities were needed.



TRAINING

2014 Training Topics



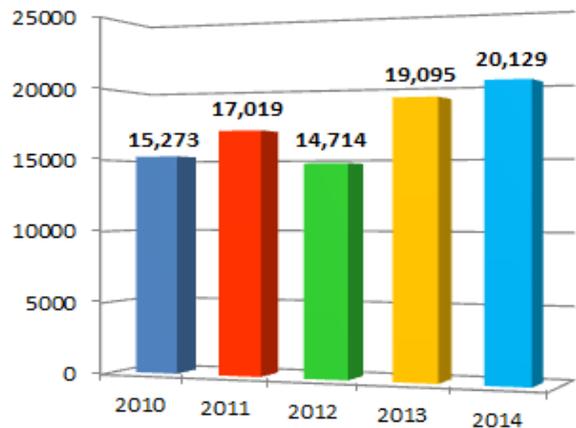
The Clovis Fire Department's Training Division is responsible for entry level and continuing training for all sworn Fire Department personnel. Additional responsibilities include promotional testing, managing the Training Center, and regional training with local emergency service partners. The Training Division is staffed with one full time Training Officer on a three year rotation. With assistance from subject matter experts, the Training Division delivers a wide variety of training that meets the industry standards and mandates.

TOTAL TRAINING FOR 2014 - 20,129 Hours

An average of 341 hours of training per employee was completed for 2014. State and National standards require a minimum of 240 hours. This represents a measurable increase in capabilities as well as revenue generation under our community college instructional agreements.

Course Delivery—Using various training mandates and standards, the Training Division delivers and/or coordinates the delivery of recognized courses that satisfy various requirements for new and existing competences and capabilities. In addition to required refresher training, 128 hours of recognized courses were offered to all fire personnel in 2014.

Annual Training Hours



The New Engine 42 at its orientation

Refresher Training (required for minimum qualification)

- **Emergency Medical Technician** - A wide variety of subjects taught to all personnel that comply with DOT and state standards. CPR renewal will occur prior to expiration into alignment with EMT renewal. 24 hours/every 2 years
- **Fire Engine Operator** - Delivered targeted content supporting the development of current and future fire engine operators. Topics included pumping in various scenarios and operations of tools. 12 hours required per year by ISO.



TRAINING

- **Defensive Driver** - Mandated by Personnel/Risk Management. All personnel completed a 2-hour course
- **Wildland Fire** - All personnel completed mandated training relevant to wildfire tactics, strategies and general safety procedures. Mandated by OES, NWCG, CICCS, FIREScope annually.
- **Structure Fire Behavior** - Live Fire Training met standards in NFPA 1403 and CSFM curriculum. Several crews participated along with the live fire instructor cadre.
- **Auto Extrication** - Our Instructor Cadre attended a train-the-trainer class in Anaheim then delivered a 3 hour class to all Clovis Fire personnel. Topics were techniques and procedures for safe extrication from a vehicle using the Jaws of Life.
- **Firefighter Survival & RIC Expansion** - All personnel participated in 3.5 hour workshop and walk through of the policies followed by several deployment scenarios with interagency partners. Training was followed by a firefighter rescue exercise attended by all personnel. This training addresses various standards: OSHA 29CRF 1910 & 1926, NFPA 1500, 1710, 1407, IAFF, IAFC, CSFM.



Professional Development (additional certified classes)

Command 1A - Delivered State Fire Training for ICS, strategy and tactics. 40 hour course included regional partners.

Fire Control 3B - 2-day course delivered by live fire cadre including agency partners.

Fire Command 2E/Wildland Firefighting Command and Tactics - Fulfills command and control requirements for chief officers in the wildland firefighting environment. 40 hour course with various agency participation.

S330 AR/Strike Team Leader - 32 hour certified course that meets CICCS and NWCG requirements for supervision and deployment of resources for mutual aid.



TRAINING

Training Center: A general site plan was finalized and the Training Center continued to see an increase in use from numerous agencies. Various props and facilities are available for fire department personnel to have the ability to train in a realistic manner in a safe environment. The facility meets a majority of the minimum standards described in ISO Fire Suppression Rating Schedule and various other guidelines for instructional delivery. As referenced in the Clovis Fire Department's Strategic Plan (section 1.7), the Training Division continues to pursue cost sharing opportunities through the inclusion of other regional industry partners such as local fire academies, other fire agencies and non-fire emergency service providers. Two new live fire props are to be installed next year with fiscal support from the Training Officers Symposium.



Training Symposium: Each year in November, the Training Officer's Training Symposium uses the Clovis Fire Department Training Center, providing vital training that meets State and National standards. Annually, firefighters from across the country converge to attend the Training Symposium.

2014 Summary:

- 48 instructors throughout California delivered 88 hours of curriculum at the Clovis Fire Department Training Center.
- 2,752 aggregate training hours were delivered.
- Several hundred students rotated through classes at the Clovis Fire Department Training Center.
- Topics included: Advanced Fire Control, Ventilation Training, Firefighter Survival, Rapid Intervention, Advanced Pumping and Hydraulics, Air Tract and Flow Path Management.



Training Cadres: Responsibilities for cadre members shall include collaboration with other SME's (Subject Matter Experts), scheduling, planning and developing of content and delivering curriculum as described in the Cadre Scope. Occasionally, cadres will collaborate with other agencies for mutual training and exercise.

EMS CE Cadre Scope - Delivery of EMT CE under the direction of the Clinical Director and the Training Division. Development of EMS content and curriculum in compliance with the CE Provider Agreement between the City of Clovis Fire Department and CCEMSA. Scheduling and participating with various training sessions, scenarios and multi-company drills. Perform EMT skills checks in compliance with national registry guidelines.



FIRE DEPARTMENT STATISTICS

2014 Call Volume by Type

<u>Incident Type</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>3-Year Average</u>
Emergency Medical	5457	5446	5765	5556
Good Intent/Service Call	2262	2276	1979	2172
Fire	371	352	295	339
Hazardous Materials/Explosion	176	150	147	158
Rescues & Vehicle Accidents	407	408	457	424
False Alarm & False Call	748	600	506	618
TOTAL	9421	9232	9149	9267

There were 9,149 calls for service within the City of Clovis in 2014. This does not account for the calls where the Department assisted other agencies (see chart below) but does include incidents where other agencies came in to assist. The total number of calls were slightly lower than 2013 and slightly lower than the three-year average. This drop in call volume is partly due to the improvements made through our prevention and public education efforts. Less calls for service equate to lower risk and costs to the City, and lower risk of fire, injury and economic loss to the community.

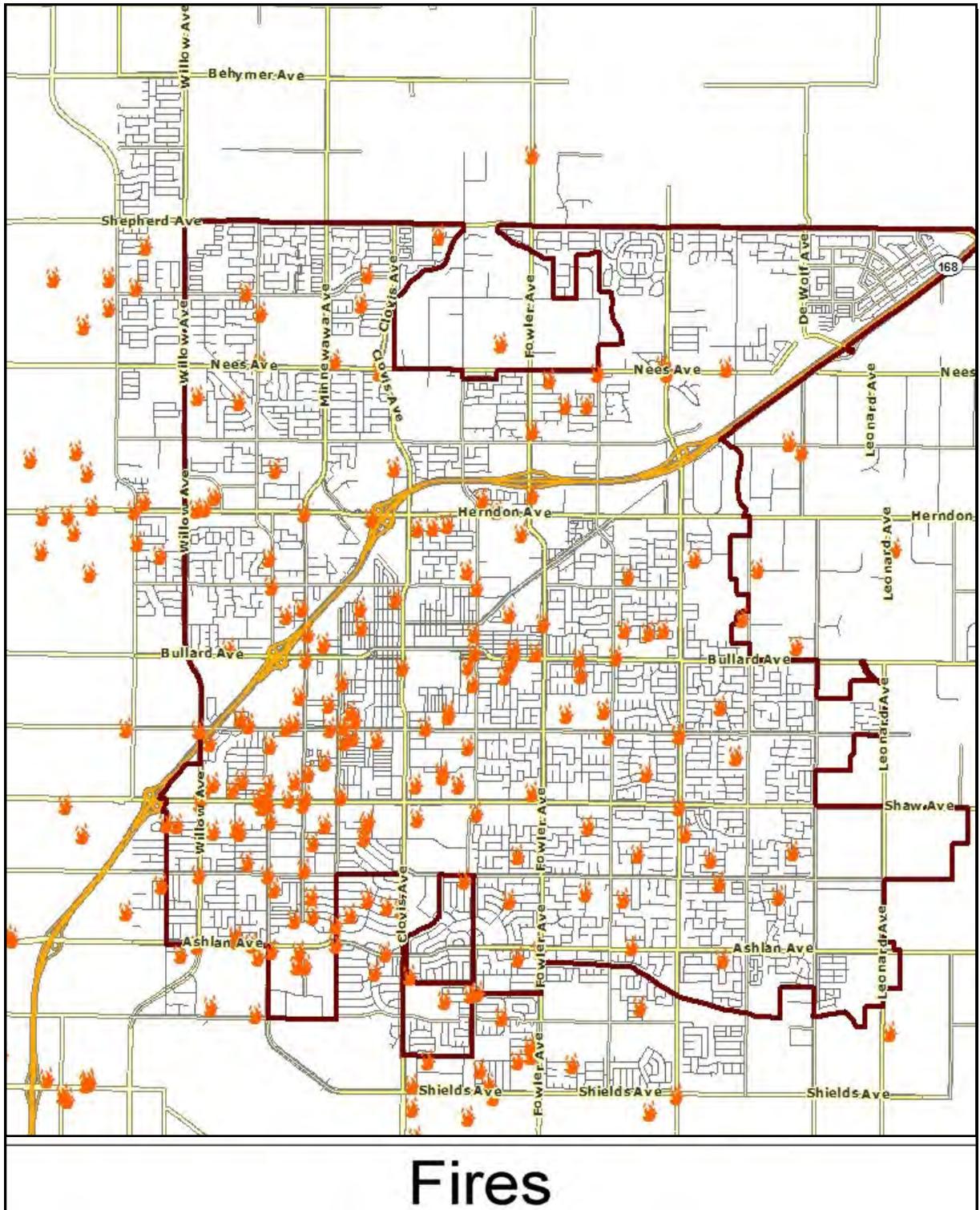
Mutual Aid Incidents

<u>Aid Type and Agency</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Aid Given to Fresno City	666	701	693	735
Aid Received from Fresno City	222	258	359	300
Aid Given to Fresno County	28	35	58	305
Aid Received from Fresno County	20	15	35	270
Aid Given to OES	1	11	8	19

In December 2013, the City of Clovis entered into a new auto aid agreement with the Fresno County Fire Protection District. As a result the ratio of calls exchanged with Fresno County Fire increased significantly in 2014 but well within our anticipated range. Also significant was the increased in the number of requests for statewide mutual aid (OES).



FIRE DEPARTMENT STATISTICS

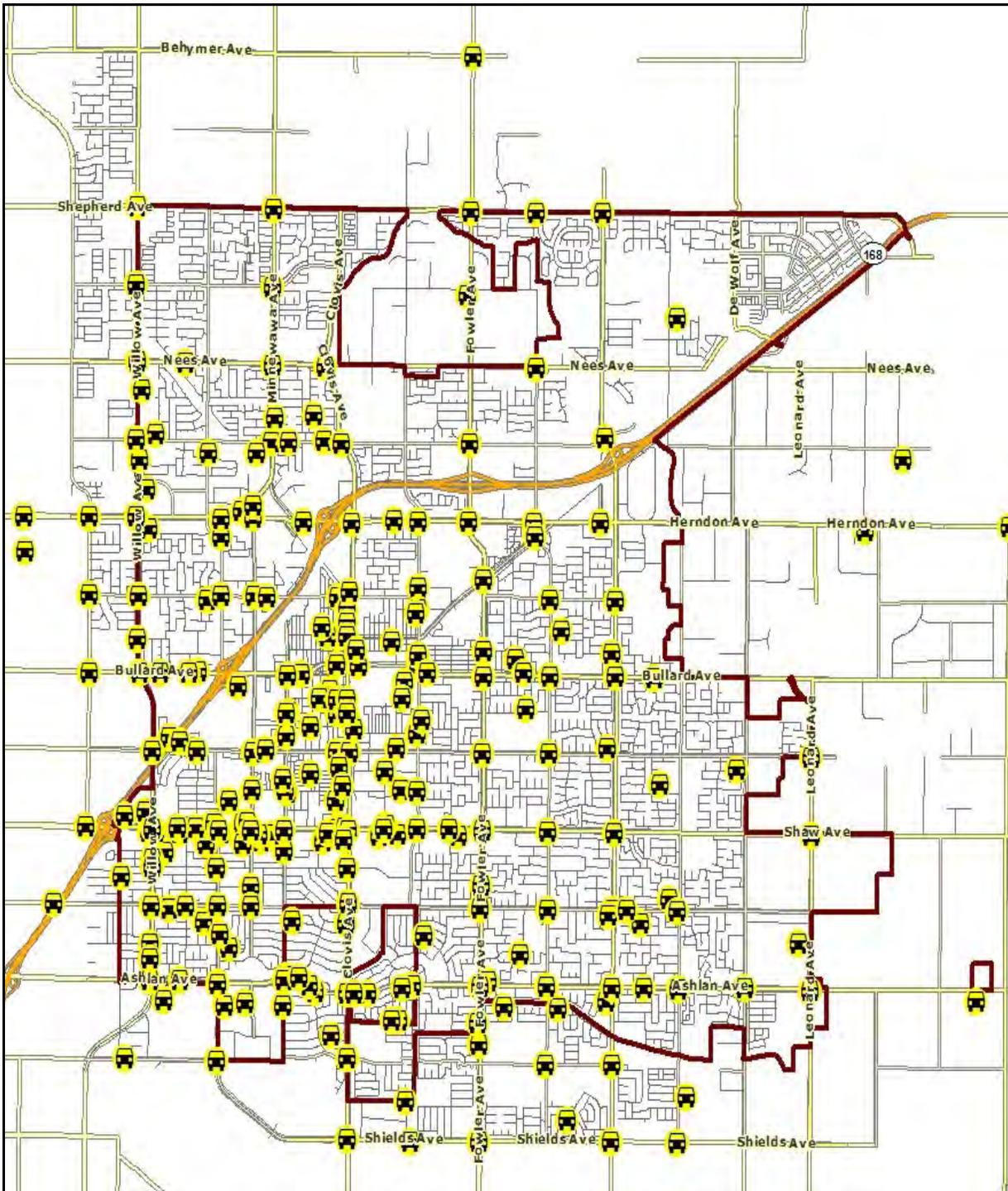


Fires

The Department responded to 295 fires. Residential structure fires accounted for the majority of property loss for the year and highest risk for fire-related injury, though both statistics are lower than historical averages. Three incidents were multi-alarm fires requiring assistance from surrounding agencies. This map also reflects fires where the Department assisted other agencies along the city limits.



FIRE DEPARTMENT STATISTICS

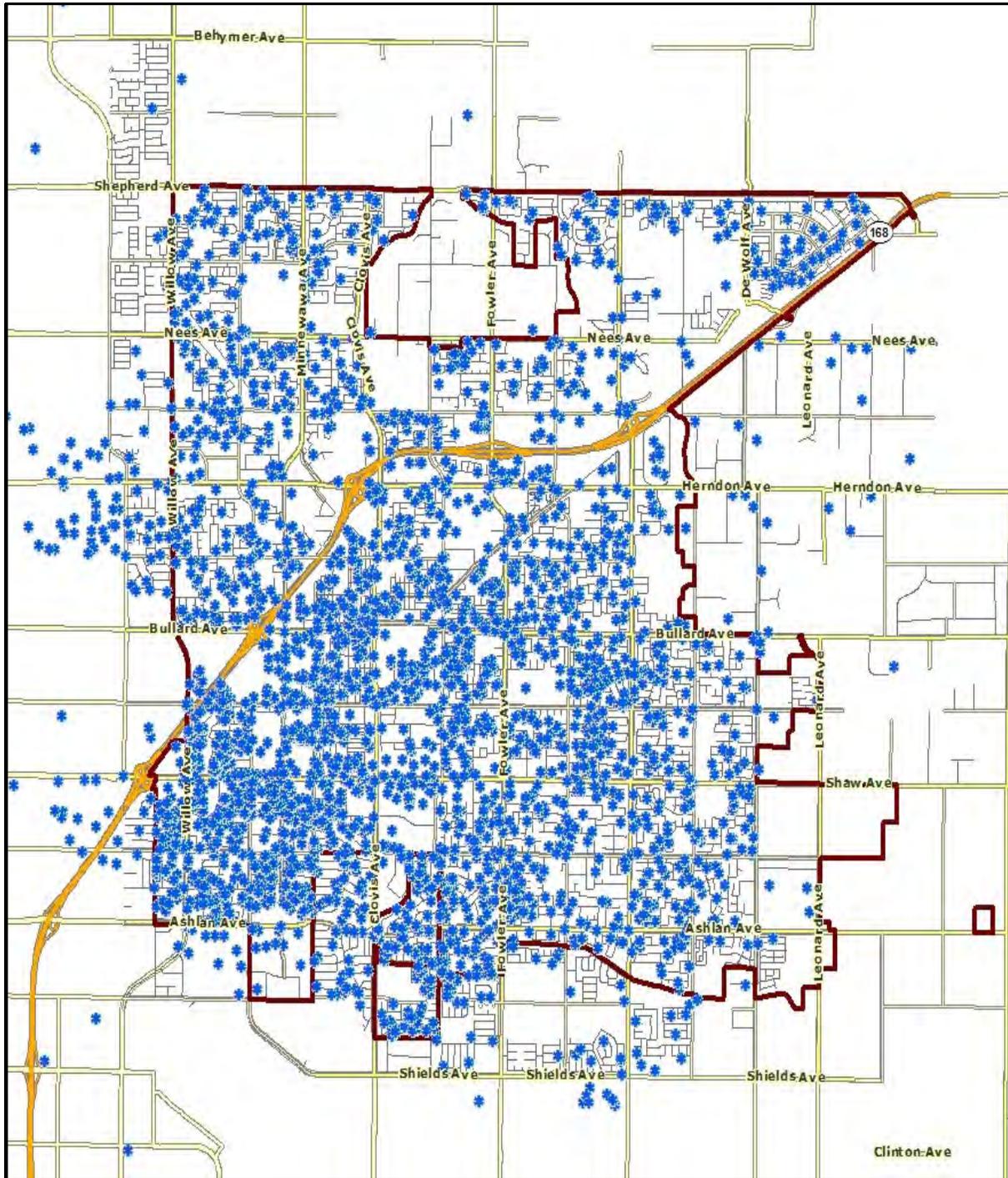


Vehicle Accidents

The Department responded to 457 motor vehicle-related accidents (MVA). This incident category saw the greatest increase as a percentage as compared to all other incident types.



FIRE DEPARTMENT STATISTICS

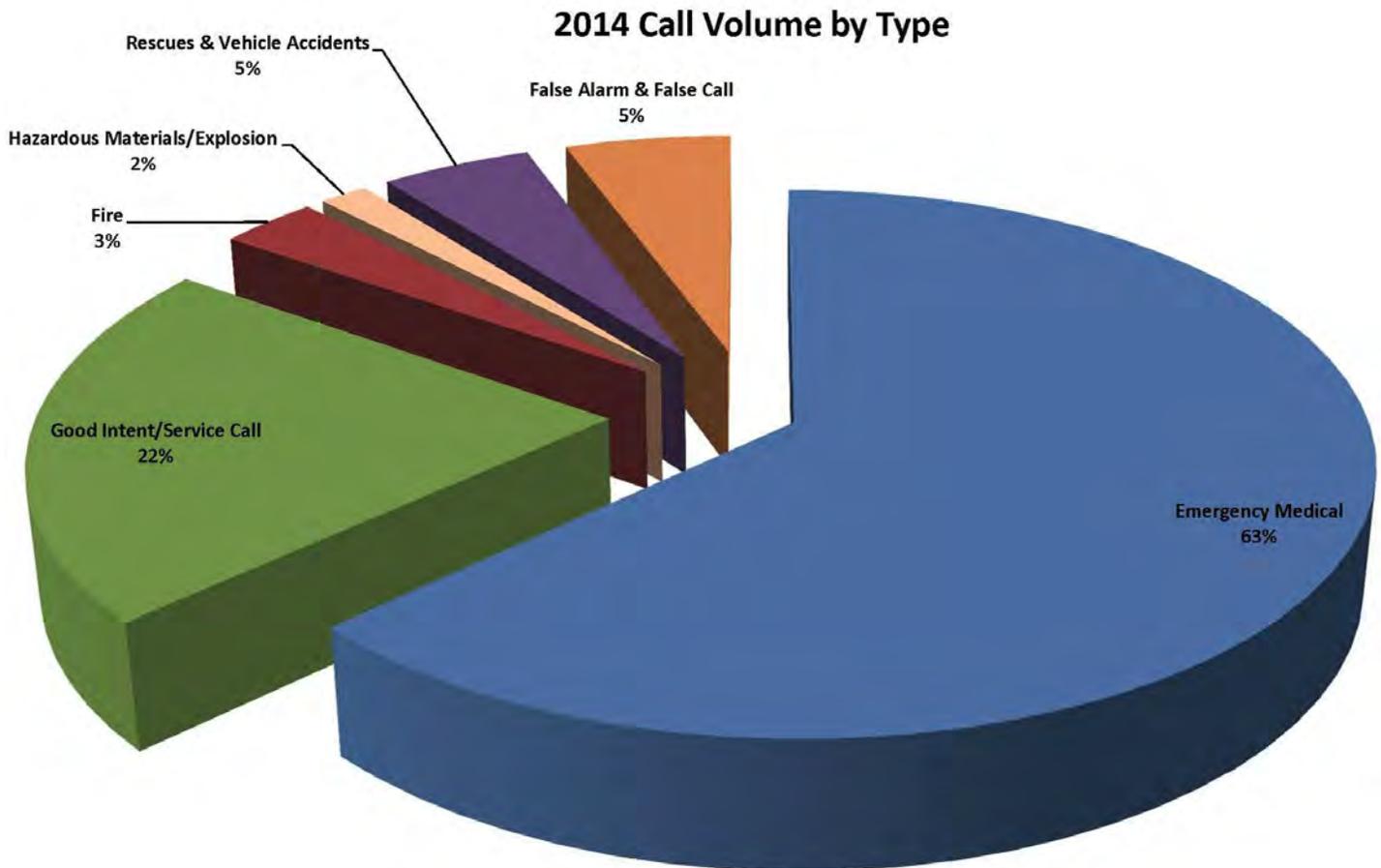


EMS

The Department responded to 5,765 emergency medical calls. EMS calls were well distributed throughout the City but higher concentrations of calls did occur in the south-west quadrant. EMS calls account for 63% of our emergency response workload.



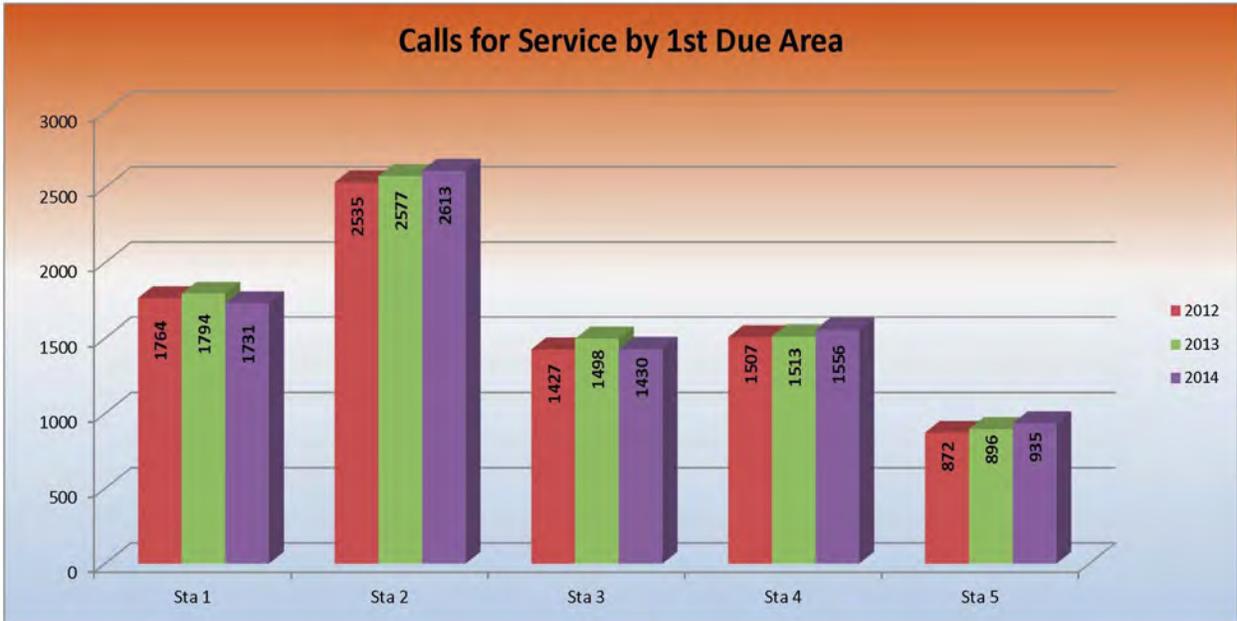
FIRE DEPARTMENT STATISTICS



This chart illustrates the breakdown of call types for the year. **Emergency medical service calls make up approximately 63% of our call volume.** When citizens run across a problem they don't inherently know how to solve or who else to call, they traditionally resort to calling the fire department. Good intent/Service calls include minor emergencies such as a burst water pipe, perhaps smoke from an outdoor BBQ that is mistaken to be a structure fire, trees and/or power lines down due to storm damage, controlled and permitted agricultural burns that are mistaken for a grass fire, or even the proverbial cat in a tree.



FIRE DEPARTMENT STATISTICS



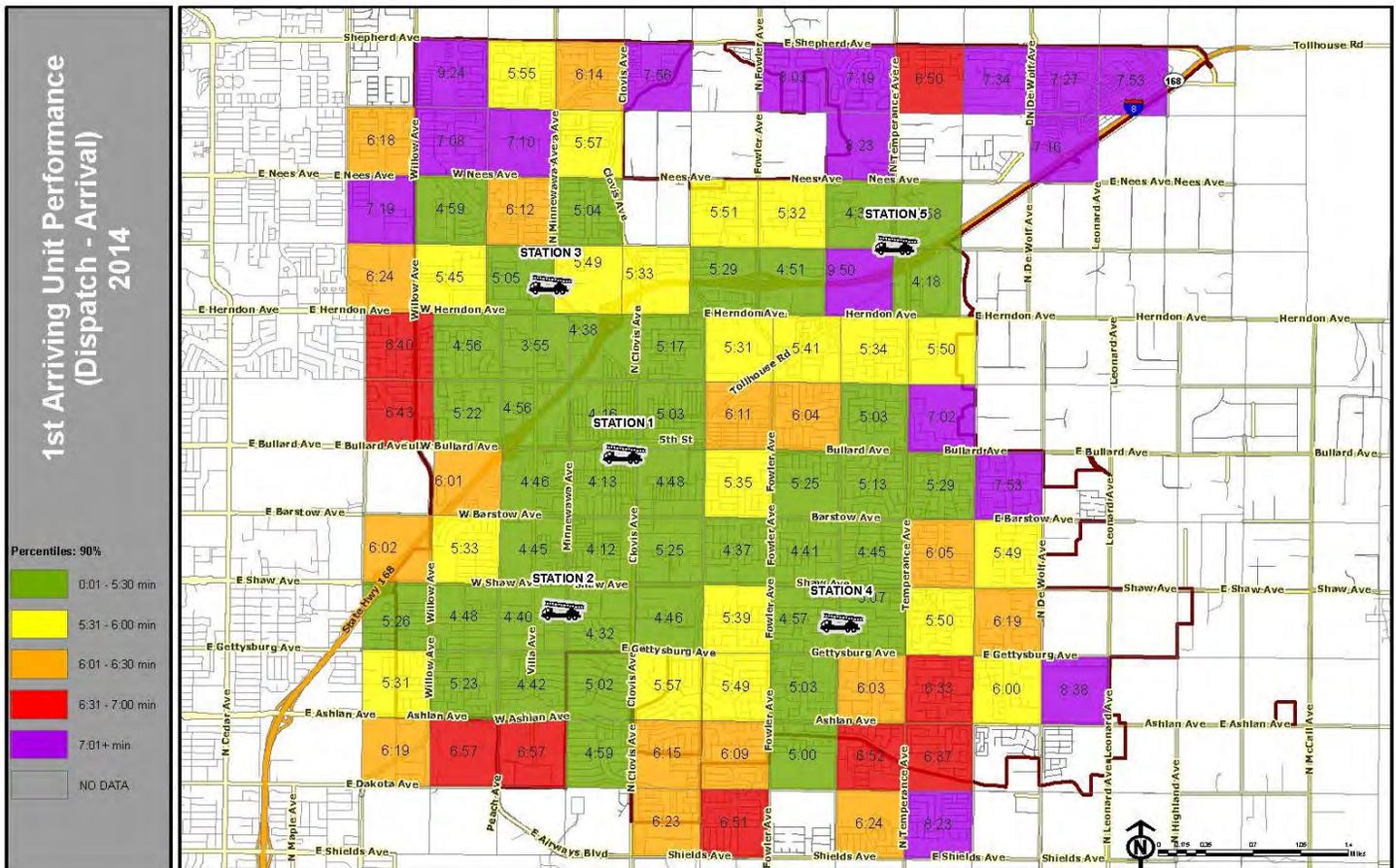
This graph illustrates the demand for emergency services by fire station district. See maps on pages 27 – 31 for the boundaries of these districts. Fire Station 2 in the southwest area of the city, is traditionally the most active.



In contrast to the number of calls for service received by fire station district, this graph shows actual number of runs made by each unit because some types of calls require multiple units to respond, such as a structure fire. Reliability of units will drop noticeably once the workload reaches closer to 4,000 runs per year assuming they follow a normal distribution pattern. Currently all fire stations are at least 93% reliable. Meaning 93% of the time the closest unit should be available to take the call and 7% of the time another unit will need to backfill with a potentially delayed response.



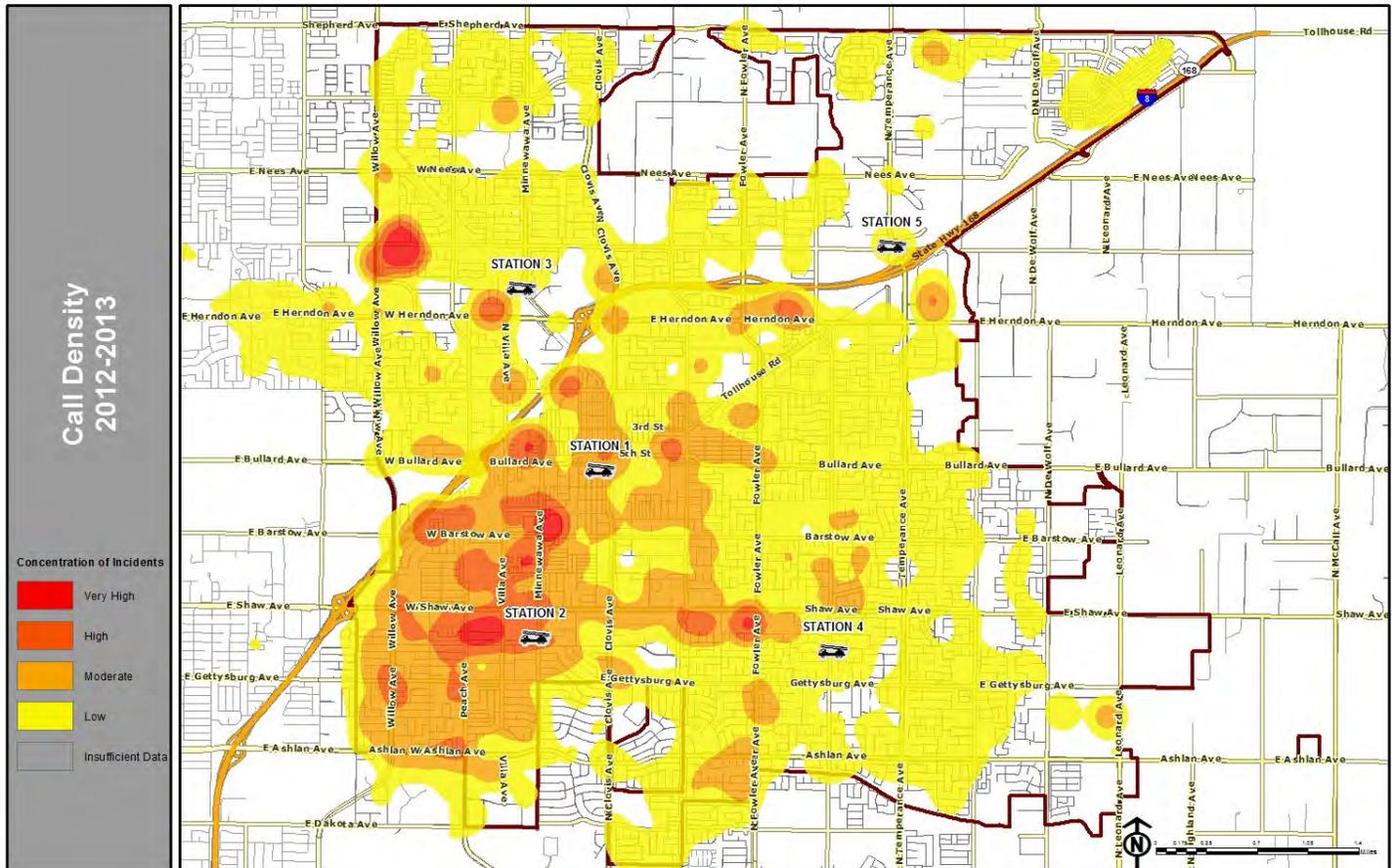
FIRE DEPARTMENT STATISTICS



Areas colored red and purple reflect areas where response times are the longest. This is primarily due to either travel distance from a fire station (i.e. Station 4 traveling to Clovis East High School), a street network not yet finished (Harlan Ranch), or narrow streets/access which lowers fire apparatus speed (i.e. mobile home parks, Deauville Estates, Barclay Estates, European Park, etc.). The outlying peripheral areas are the biggest challenge in terms of response time performance over time but these areas also have the lowest number of calls for service.



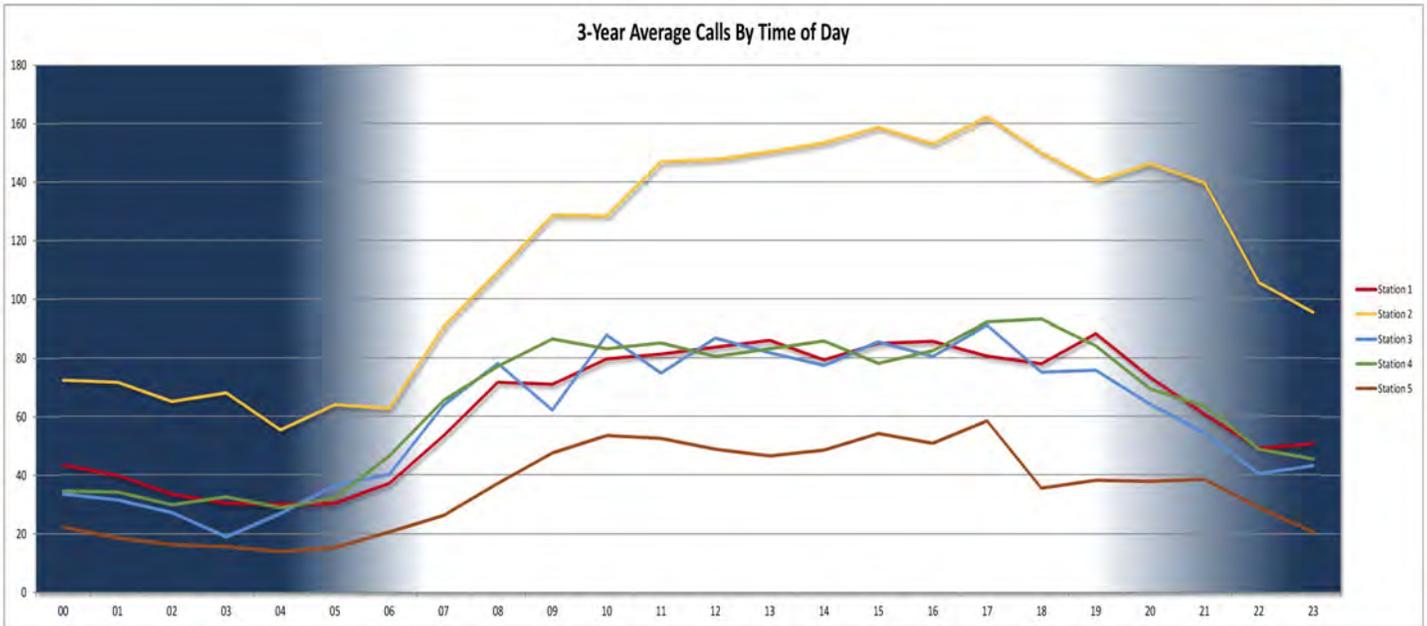
FIRE DEPARTMENT STATISTICS



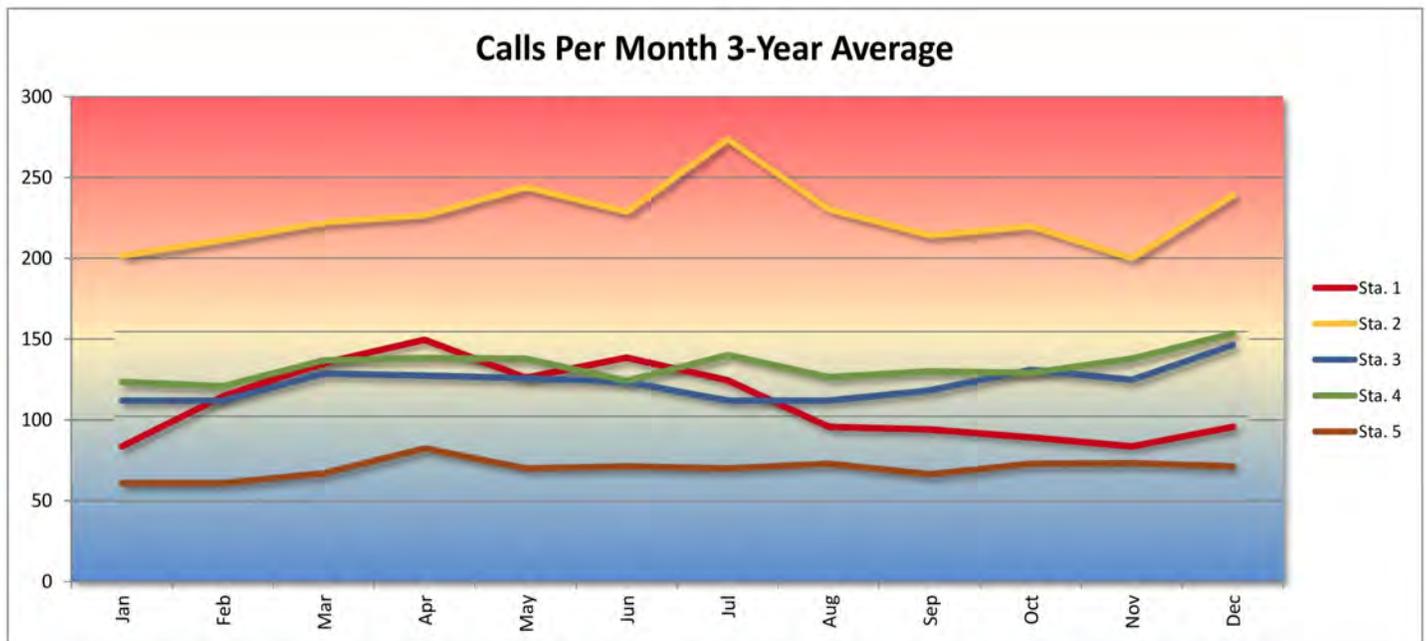
On this map, red and orange illustrate the highest call demand areas. Areas with the longest response times, from page 20, are generally yellow and white on this map, reflecting a much lower number of responses. **When comparing these two maps, we see the primary areas of concern are with any new developments that are far from a fire station and/or with diminished accessibility.**



FIRE DEPARTMENT STATISTICS



This graph shows the significant increase in activity between the hours of 11 a.m. and 11 p.m., affecting Fire Station 2 in particular.



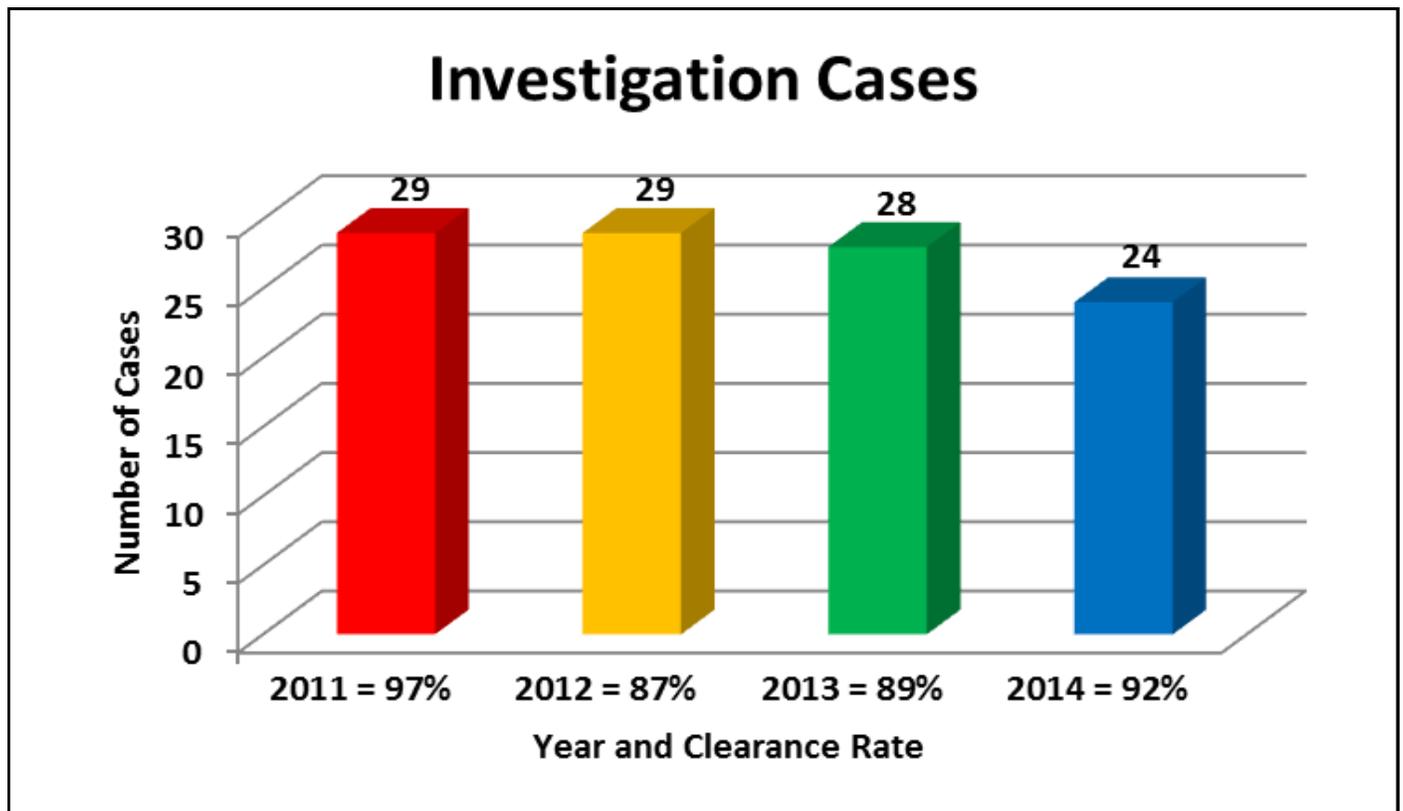
From this graph, we can see that all the fire stations maintain a relatively stable call volume throughout the year, except for Fire Station 2, which experiences a spike in call volume during the summer months. This is primarily attributed to socio-economic factors that also traditionally generate a greater workload for law enforcement as well.



INVESTIGATIONS

The Clovis Fire Investigation Team (CFIT) is comprised of seven members specially trained in the investigation of fires. The Department is tasked by the fire code, municipal code and industry standards to investigate all fires. This is primarily to eliminate the instances of intentionally set fires (arson) as a component of other criminal activities. Arson fires put unnecessary demand on both fire and police services, cause insurance premiums to increase and also adversely impacts the quality of life for the rest of the community.

Prior investment in the fire investigation program has paid dividends in that our occurrences of arson are much lower than the State average, placing less demand on safety services than normal. In addition, the case clearance rate, currently at **92%**, is well above the State and National average.

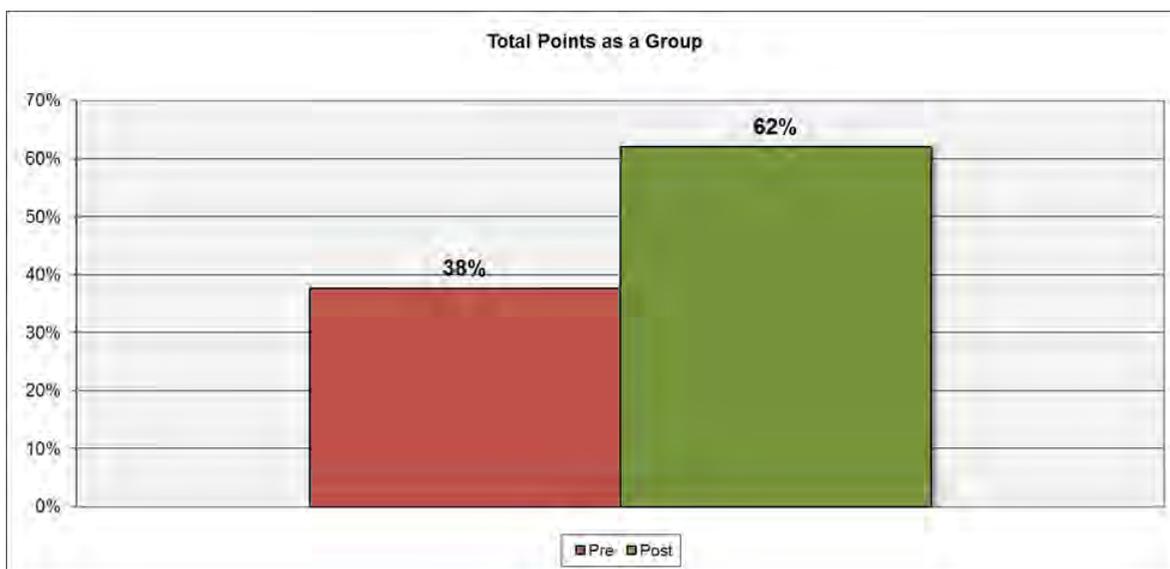




PREVENTION

Public education is the cornerstone in reducing life/property loss from fire. In 2014, the Clovis Fire Department reinstated our school-based public education program. In coordination with the Alisa Ann Ruch Burn Foundation and the Clovis Unified School District, all 10,193 elementary school students will receive a presentation from a team of our firefighters this academic year. Using a pre/post assessment tool, each stakeholder is able to gather statistical data on the outcomes from the presentation that will help ensure curriculum is achieving the necessary outcomes, improve grant funding for activities as the program continues and foster positive relationships between students and their public safety personnel.

This graph demonstrates the improvement in students understanding of basic lifesaving skills before and after a fire safety presentation.



In addition to targeted outreach, the Department conducts an annual Open House event. Here families can learn about the full services offered by their Fire Department and what they can do at home to reduce their risk from fire. This year, the theme was "Operations Showcase". The theme was designed to show the array of services offered by the Department and allow students the opportunity to make connections between the classroom presentations and the real world. Over the course of the day, over 800 people visited Station 5 where families were able to see live demonstrations of our Hazardous Materials and Urban Search and Rescue Teams. Personnel from the Hazardous Materials Team also tied the importance of science education to the classroom by allowing students the opportunity to identify various chemicals in the HazMat Unit used for testing or neutralizing hazardous chemicals.

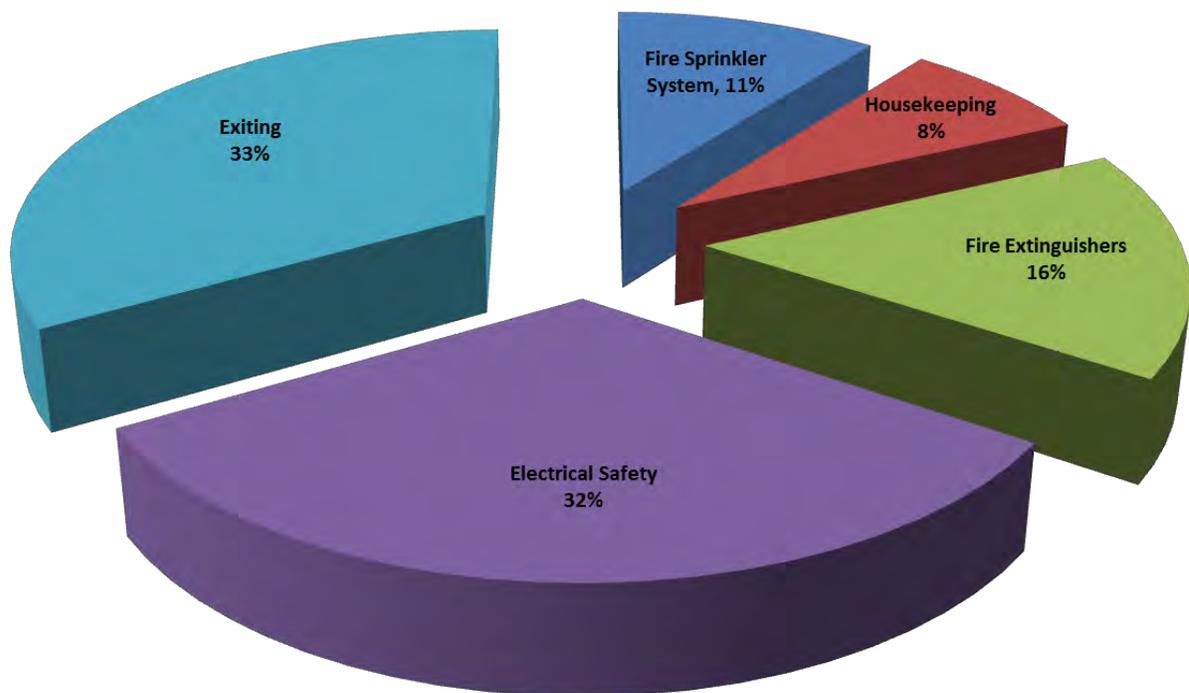




CODE ENFORCEMENT

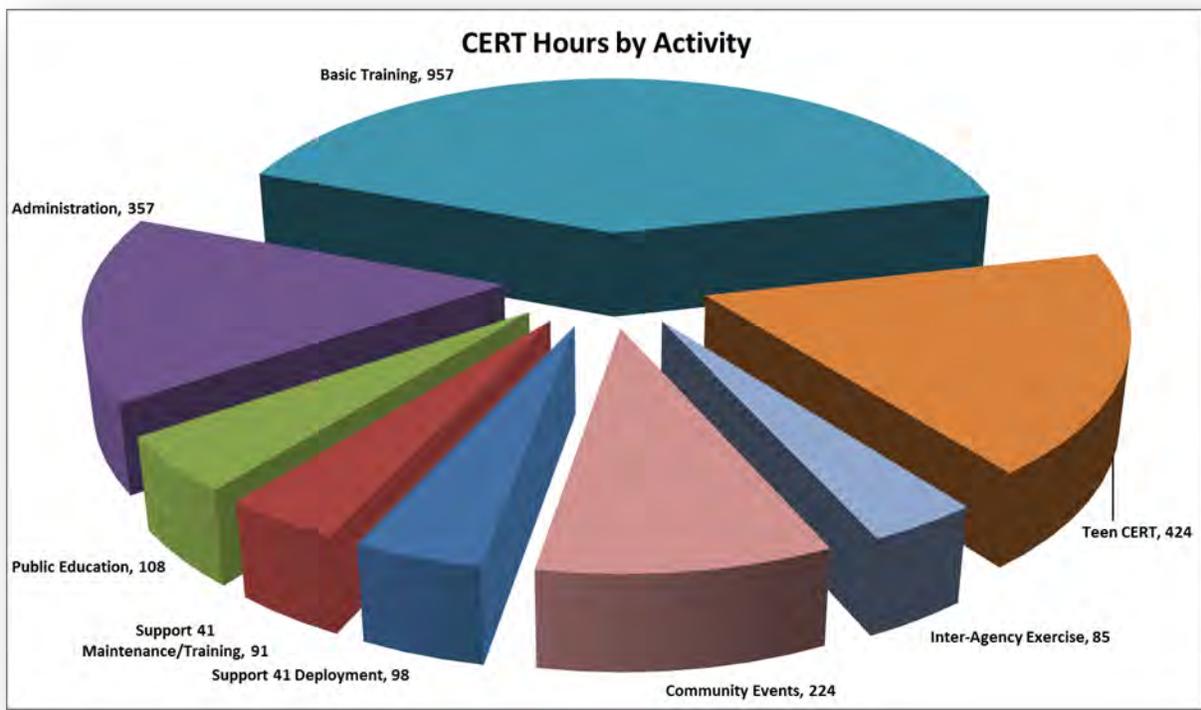
Community Risk Reduction is the most effective means to prevent emergencies, save life/property and keep local businesses contributing to the economy. This effort is achieved primarily through inspections. Performed by engine companies and Bureau personnel, they represent not only enforcement, but education and the City's commitment to making Clovis a community of choice. With 2,300 businesses in Clovis, the Bureau must prioritize inspections based on risk. State-mandated inspections for assemblies (theaters, churches), educational facilities and institutional occupancies (hospitals) are generally considered most important due to risk and the importance they play in the community. Inspections of R1's and R2's such as hotels, apartment units and motels are considered a second level of risk requiring annual inspection. The final layer of inspections are sprinklered buildings and restaurants. In a given year, our engine companies complete 600 inspections with all assemblies, educational facilities and institutional occupancies being done by Bureau personnel due to the technical expertise required for those occupancies. The chart below represents the primary violations found during the first inspection. It should be noted that the vast majority of these violations were corrected on-site or at the time of re-inspection.

2014 Inspection Violations





In February Clovis CERT, in coordination with San Francisco CERT, staged a disaster drill in Clovis for a simulated earthquake disaster. This was the second drill of its kind in the state. It is a compliment to all of the Clovis CERT volunteers and a testament to their skill when larger agencies contact us to work on a drill. The drill provided the opportunity to put volunteers from different agencies in a situation where best practices could be shared and determine how well volunteers from different agencies might work together in a real-life scenario. Volunteers and San Francisco Fire Staff were impressed with how refined the drill was and the amount of learning that took place over the four-hour exercise. There were over 300 hours of volunteer labor directly involved in the exercise.



CERT continues to play an essential role in community risk reduction and department support activities. For 2014, Clovis CERT focused on:

- Participating with our firefighters in school-based public education;
- Conducting two CERT basic class deliveries;
- Staffing and instructing three public education stations at Open House;
- Providing Teen CERT students to teach younger children how to use 9-1-1 at Clovis Night Out; and
- Joint exercise with San Francisco CERT.

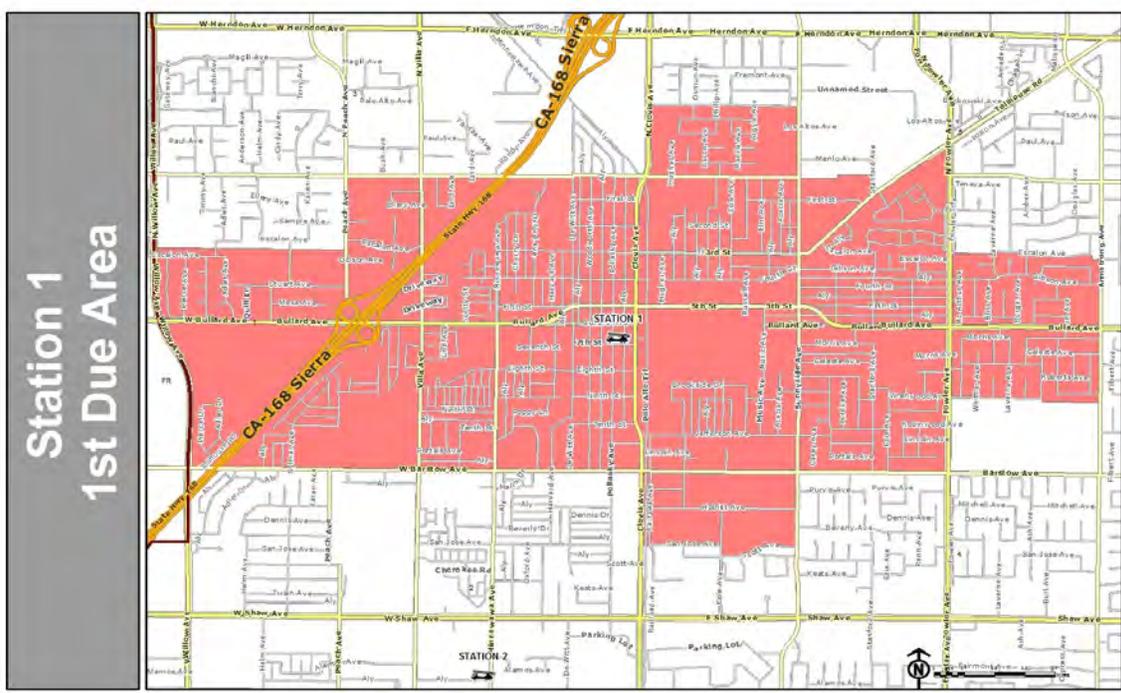
Provided almost 100 hours of support to the fire department on emergency incidents



FACILITIES

FIRE STATION 1

633 Pollasky Avenue, Clovis, CA 93612

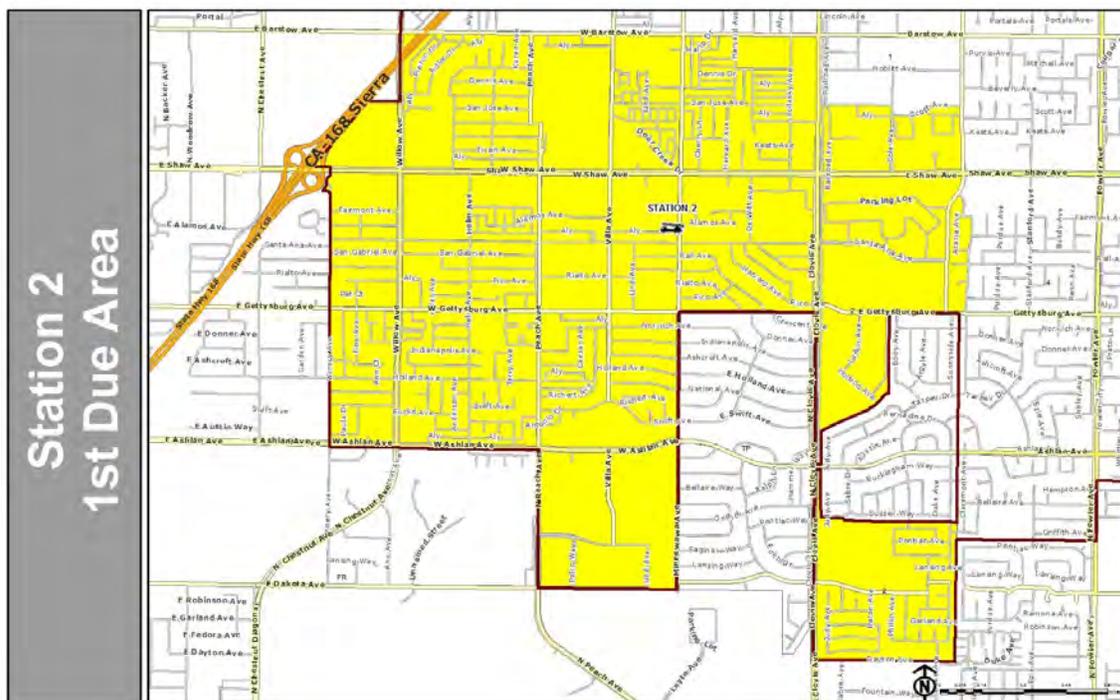




FACILITIES

FIRE STATION 2

2300 Minnewawa Avenue, Clovis, CA 93612





FACILITIES

FIRE STATION 3

555 N. Villa Avenue, Clovis, CA 93612

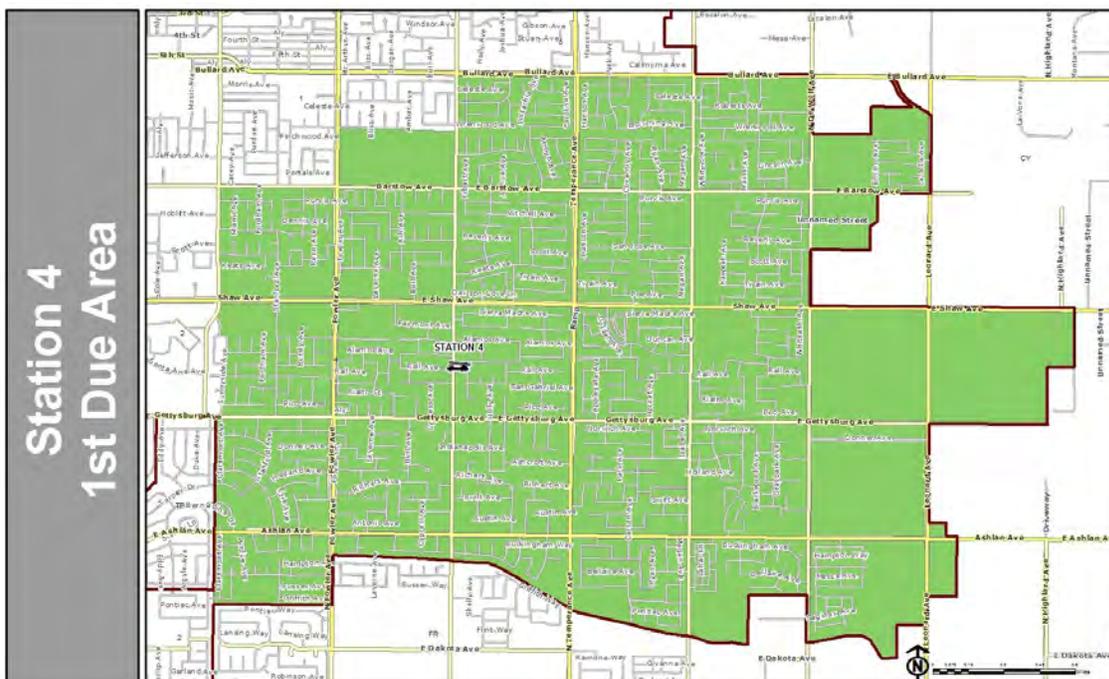




FACILITIES

FIRE STATION 4

2427 Armstrong Avenue, Clovis, CA 93611



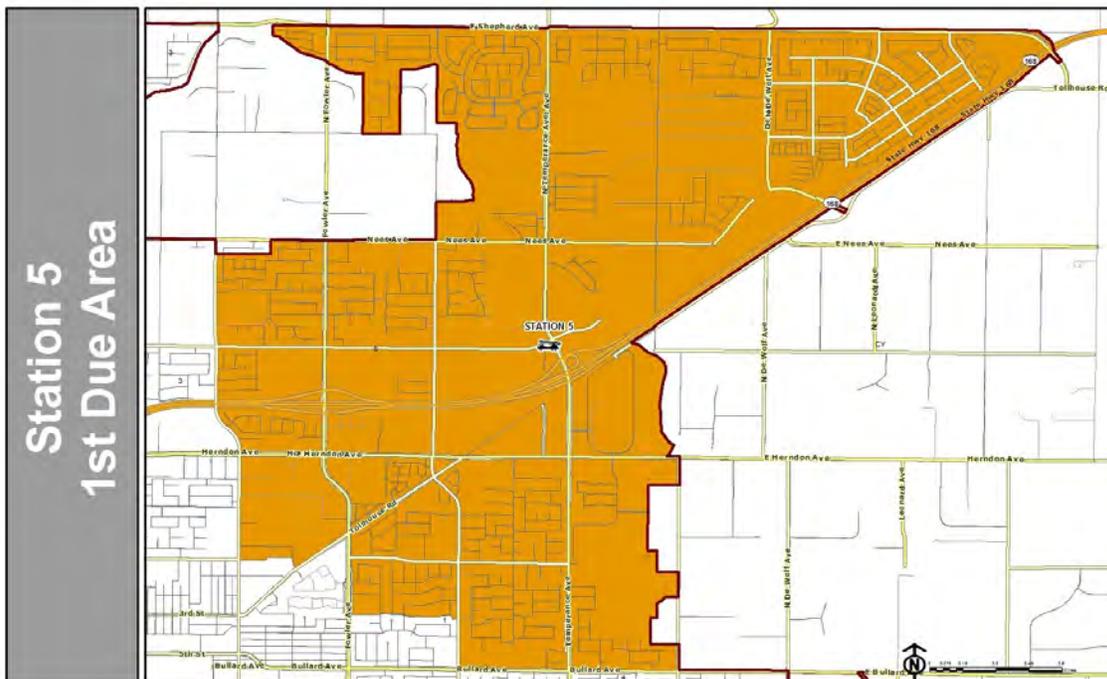
Station 4
1st Due Area



FACILITIES

FIRE STATION 5

790 N Temperance Avenue, Clovis, CA 93611



Station 5
1st Due Area



FACILITIES

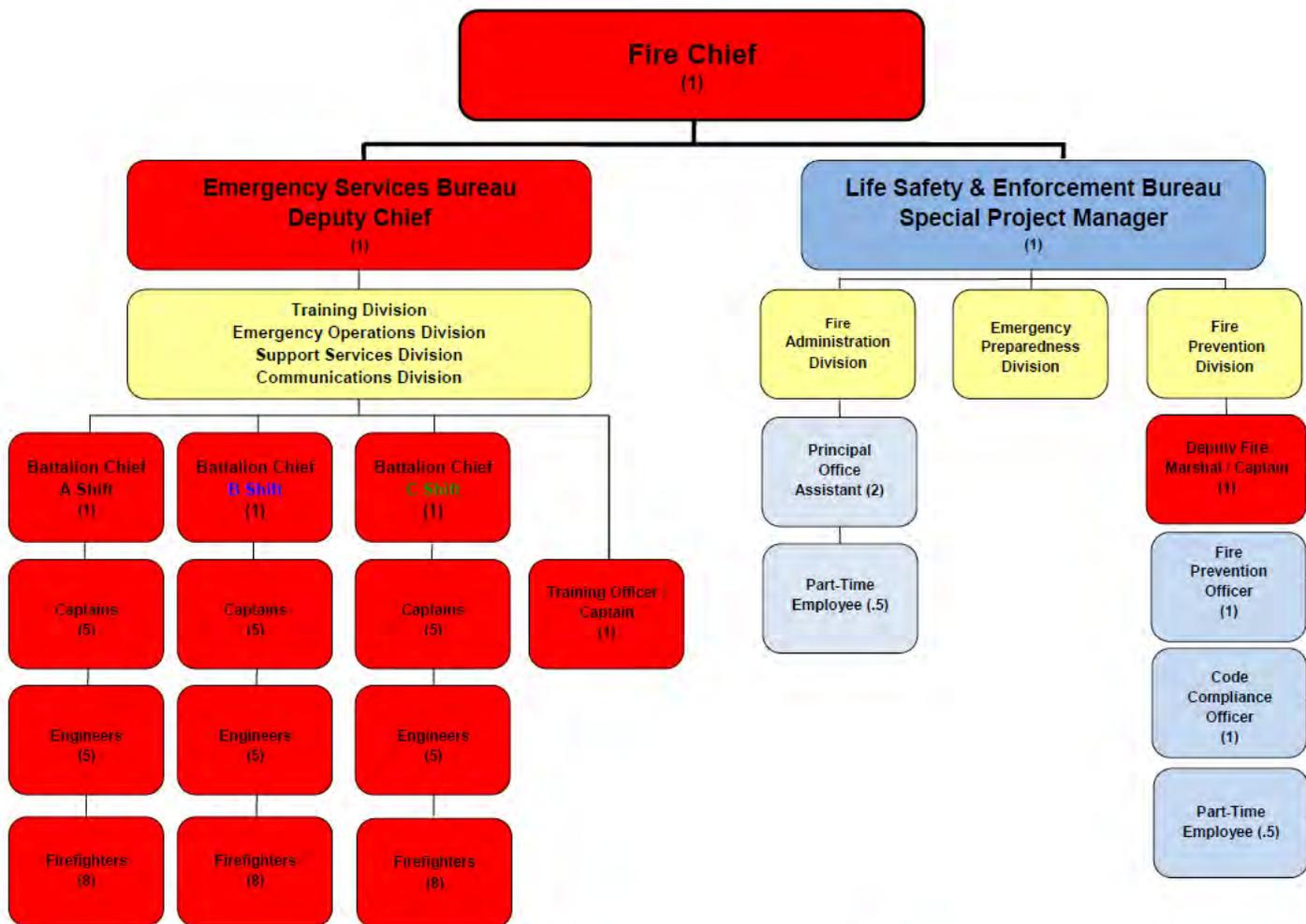
TRAINING CENTER

3455 Lind Avenue, Clovis, CA 93611





ORGANIZATIONAL CHART



61 Sworn Personnel
 6 Non-Sworn Personnel
 (2013/2014) Revised: Mar 2015



HEADQUARTERS FIRE PERSONNEL



Micheal Despain
Fire Chief



John Binaski
Deputy
Fire Chief



Jim Damico
Battalion Chief
A Shift



Jason Ralls
Battalion Chief
B Shift



Rich Cadigan
Battalion Chief
C Shift



Gary Sawhill
Deputy Fire
Marshal



Rick Fultz
Code Compliance
Officer



Andy Isolano
Fire Prevention
Officer



Chad Fitzgerald
Life Safety Enforcement
Officer



Bret Black
Captain/Training
Officer



Melinda Feist
Principal Office
Assistant



Carol Guthrie
Principal Office
Assistant



Katie Krahn
Office Assistant



FIRE CAPTAINS



Darrell Adams



Todd Adams



Don Banta



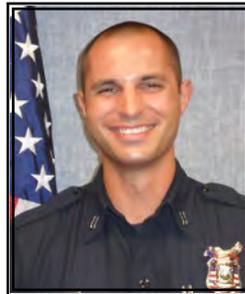
Steve Bringetto



Ryan Brubaker



Troy Coleman



Tony Gomes



John Leigh



Jim Shackelton



Jim Stemler



C.J. Tisinger



Brian Torosian



Mark Van Ornam



Tim Wilson



Steve Yandell



FIRE ENGINEERS



Chris Bridger



Joe Chicoine



Joe Christl



Brad Couchman



Brian Cox



Fred Edwards



Danny Gonzales



Tim Lesmeister



Mike Macy



Pete Olvera



Nolan Stempson



Darryl Turney



Troy Vaughn



Rob Wright



Jon Young



FIREFIIGHTERS



Greg Adams



Nick Batrich



Josh Bennett-Snow



Charlie Bonello



Eric Connors



Jeremy Dobson



Chris Doda



Mike Dunkel



Lori Einem



Evan Ferreira



Paul Gilman



Shawn Glynn



Tommy Guice



Jeff Jenkins



Andy Lovejoy



James McLain



Kory Mullin



Duncan Reid



Brian Weireter



Sam Wilson



Matt Winn

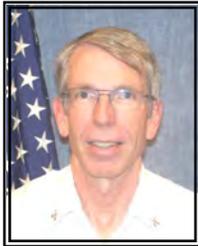


Zack Ziegler



2014 TRANSITIONS & AWARDS

RETIREMENT



Marty Kemp
Battalion Chief

FF OF THE YEAR



Brian Cox
Engineer

PROMOTIONS



Rich Cadigan
Battalion Chief



C.J. Tisinger
Captain



Nolan Stempson
Engineer



Rob Wright
Engineer

LIFESAVING AWARD RECIPIENTS

Aug. 15, 2014 - E44C - Inc. #4041184



John Leigh
Captain

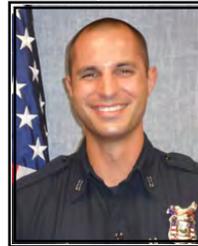


Rob Wright
Engineer



Duncan Reid
Firefighter

Sept. 28, 2014 - E42A - Inc. #4049044



Tony Gomes
Captain



Tim Lesmeister
Engineer



Andy Lovejoy
Firefighter

YEARS OF SERVICE

John Leigh	25 Years	Jim Damico	15 Years	Melinda Feist	10 Years
Pete Olvera	25 Years	Josh B.-Snow	10 Years	Carol Guthrie	10 Years
Jim Shackelton	25 Years	Chris Bridger	10 Years	Michael Macy	10 Years
Jim Stemler	25 Years	Ryan Brubaker	10 Years	Troy Vaughn	10 Years
Bret Black	15 Years	Fred Edwards	10 Years	Brian Weireter	10 Years



Mission, Vision and Motto

Our Mission

The Mission of the Clovis Fire Department is to provide for the fire and life safety of the community in the most professional, courteous and efficient manner possible.

Prevent Harm

- *To our Community*
- *To our Firefighters*
- *To our Environment*

Be Professional

- *In our Appearance*
- *In our Performance*
- *In our Reputation*

Use Resources Wisely

- *With our Budget*
- *With our Time*
- *With our People*

Our Vision

The Clovis Fire Department is dedicated to serving the people of our community and we will work to continue to exceed community expectations. We will provide leadership locally, regionally and nationally. We will establish and strengthen partnerships and cooperate with allied agencies to enhance our service. We will provide the best service possible within the fiscal opportunities available. We will exercise foresight in planning, preparing and auditing for the safety and well-being of the community. We will promote confidence, trust and self-reliance through personal and professional growth. We will support our workforce to maintain a healthy lifestyle and perform duties in a safe and responsible manner.

Our Values

We Value the Clovis Way of Life Through...

Teamwork	Empowerment of our personnel to provide quality customer service
Traditions	Remembering the past
Innovation	Always seeking to acquire knowledge and skill
Integrity	Adherence to moral and ethical principles
Honor	Integrity in one's beliefs and actions
Respect	Deference to the rights or opinions of others
Creativity	Transcending traditional ideas or patterns to create meaningful new ideas
Courage	Facing difficulty without fear



REMEMBRANCES

In Remembrance



Firefighter Clinton J. Letterman, 44
Died in the line of duty, May 30, 1969

Clovis Fire Department
1233 5th Street
Clovis, CA 93612-1316



Phone: 559-324-2200
Fax: 559-324-2846
 www.cityofclovis.com

