



Public Utilities Department  
**City of Clovis**  
 1033 Fifth Street  
 Clovis, CA 93612

# Fall 2016 Official Community Clean-Up Notice



**FOR MORE  
 INFORMATION  
 ON WASTE  
 DISPOSAL,  
 CONTACT:**

**Household Refuse**

City of Clovis, Solid Waste Department .....324-2604  
*Office hours: weekdays, 8:00 a.m. to 3 p.m.*

**Greenwaste & Recycling**

Allied Waste ..... 275-1551  
*Office hours: weekdays, 8:00 a.m. to 5 p.m.*

**Utilities Maintenance**

- Street Maintenance
- Water Maintenance
- Sewer Maintenance

*Office hours: weekdays, 7 a.m. to 4 p.m.* .....324-2600

**Park Reservations Recorded Information**

*Office hours: weekdays, 7 a.m. to 4 p.m.* ..... 324-2610

**Start/Stop Service**

24 hour automated service ..... 324-2130  
 (at first automated voice selection, dial 1;  
 to start service dial 1 again;)

**Billing**

City of Clovis Finance Department ..... 324-2130  
*Office hours: 8:00 a.m to 4:30 p.m.*  
 (dial option 4 for a customer service representative)

**Emergency After Hours** .....324-2600

Visit the city website at [www.cityofclovis.com](http://www.cityofclovis.com), click on  
 Departments and Services then click **Public Utilities**

# ONLY Debris That Qualifies Will Be Picked Up!

Will Pick Up

Will NOT Pick Up

## GREENWASTE

### Prunings cut into 4' lengths

- Doors - remove all metal hardware
- Lumber cut into 4' lengths
- Tree Trunks cut into 12" lengths
- Tree Stumps/Rootballs 12" diameter or less
- Palm Fronds

*Weeds, grass clippings and leaves should be placed in your greenwaste cart for regular weekly pickup*

### Prunings longer than 4' lengths

- Dirt or sod
- Tree Trunks larger than 12" lengths
- Tree Stumps/Rootballs larger than 12" diameter
- Dimensional lumber greater than 4" x 6" including railroad ties and treated lumber



## METAL

- Refrigerators - secure or remove doors
- Metal lawn mowers - remove fluids
- Metal lawn furniture
- Metal pipe - 10' or less in length
- Metal car parts - remove fluids
- Appliances
- Stoves
- Water heaters
- Swing sets



### Batteries

Batteries are considered hazardous waste. Visit [www.call2recycle.org](http://www.call2recycle.org) or call **1-800-8-BATTERY** to find the name and address of a location near you. All types of batteries may be brought to the hazardous household waste drop-off events for recycling. **For more information, please call Fresno County Resources Division at (559) 600-4259.**

Metal drums larger than 10 gallons

## OTHER DEBRIS

- Mattresses
- Furniture
- Televisions
- Carpeting and padding - rolled and tied
- Bagged and boxed debris
- Only open, dry and empty paint cans

- Cement
- Concrete
- Bricks
- Cardboard drums larger than 10 gallons
- Construction debris of any kind
- Roofing material
- Tires
- Car batteries
- Asphalt
- Rocks
- Paint
- Dirt
- Sod
- Motor Oil

Separate your debris by categories above.

The County of Fresno Regional Household Hazardous Waste (HHW) Facility is now open to county residents for the disposal of paint, pesticides, used oil, batteries, electronic waste and other products that are considered hazardous waste. There is no charge for residential waste, but there are limits on the types and quantities of items accepted. The HHW Facility is located at the County of Fresno's American Avenue Disposal Site, 18950 W. American Avenue, Kerman CA 93630. **For more information, please call Fresno County Resources Division at (559) 600-4259**

Residential clean-up and recycling serves the homeowner

**PLEASE HELP US RECYCLE!**

# Rules and Service Information for Residential Community Clean-Up

**This is your official notice** and schedule for the City of Clovis semi-annual Community Clean-Up Program, which provides for your disposal of many items not picked up through normal weekly waste collection services.

**Which Residences?** Single-family residences that are City of Clovis refuse customers. If your home is in a single-family complex, such as a PUD or condominium, please call your association for any special instructions.

**When?** A map is attached showing the pick-up date in your area. Put out your debris before 6 a.m. on the scheduled pick-up day, but absolutely **no sooner than 2 weeks prior** to that day. Every effort will be made to pick up your debris on the designated day. If it is not, please leave it out for pickup on the following day. **Placing waste out prior to two weeks before scheduled pick-up day will result in a special pickup fee.**

**How?** Because the City of Clovis recycles everything possible, it's important for everything to be separated into three categories: greenwaste, metal, and other debris (see chart). **Do not block gutters, traffic lanes or bicycle lanes. Separate trucks will pick up the materials at various times of the day. Some debris may be picked up a day earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris, be sure to have it out by 6:00a.m.**

**What Debris Will Be Picked Up?** Review the chart on the opposite page to determine which debris qualifies for pickup. Remember, only debris that qualifies will be picked up! We will pick up each type of debris only once. If a certain type of debris, such as metal, green waste, lumber, or furnishings has already been collected, do not place more of the same type of material out. To do so will incur a special pick-up fee (see item #1 below).

**Are There Any Restrictions?** Yes. Because the semi-annual pickup is such a major undertaking, we must require compliance with the following rules:

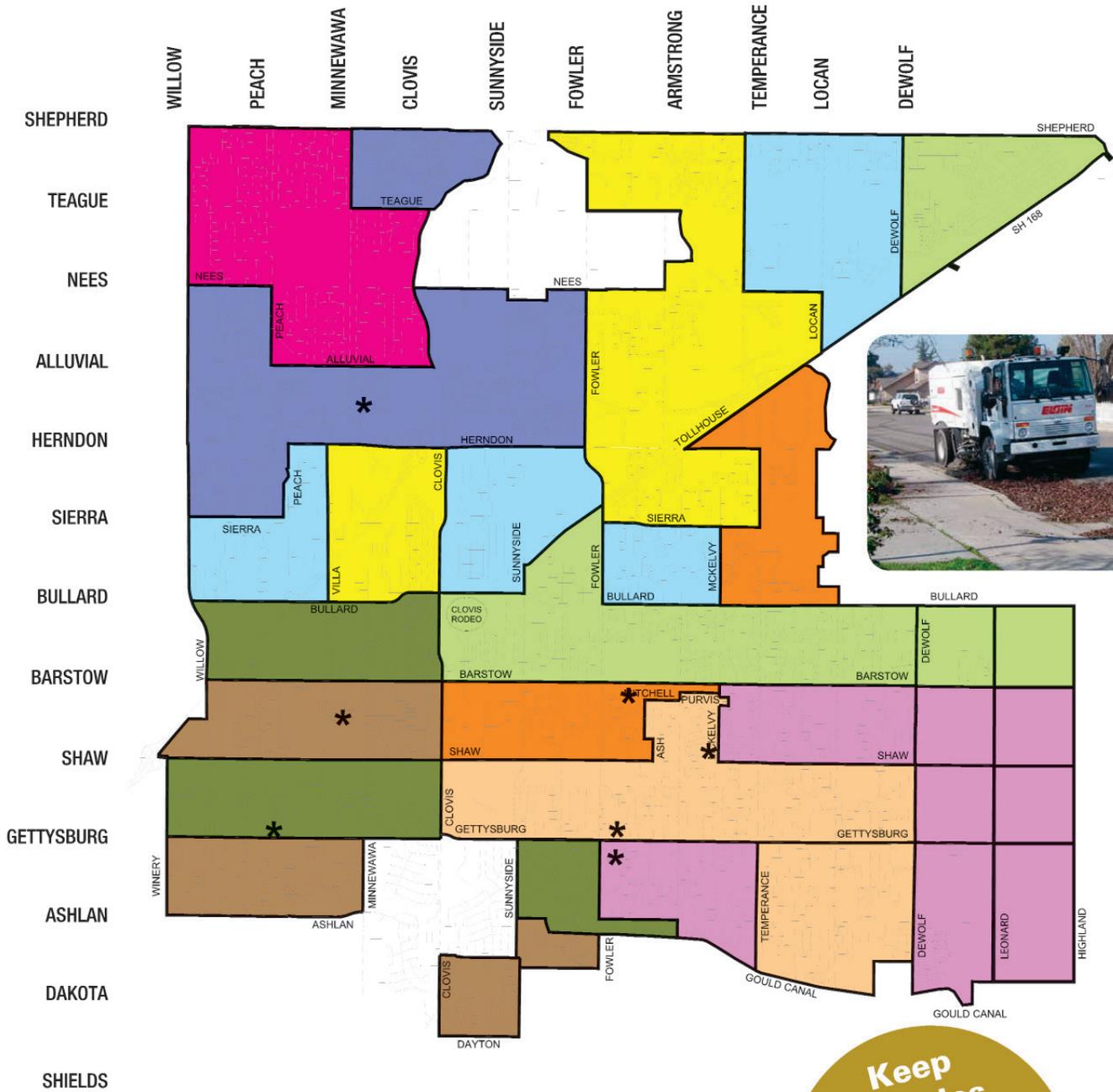
1. A special pick-up fee will be charged to the property owner and/or service address if any of the following conditions exist:
  - Items placed out sooner than 2 weeks prior to the designated date
  - Items placed out later than 6 a.m. on the scheduled pick-up day
  - Debris hauled in from another location
  - Excessive quantity - the program is limited to no more than 2 pickup loads of debris per household
  - Anything placed out after that type of material has already been collected in your neighborhood
  - Debris and materials that are not properly separated
2. Debris is to be placed at the curb directly in front of the property from which it is removed.
3. There will be **NO ALLEY PICKUP.**
4. All vehicles must be parked off the street during the day of collection until items are picked up. This reduces potential property damage and facilitates pickup.
5. Do not use your gray, blue or green carts to hold community clean-up items. These carts will only be emptied by the regular drivers on your regularly scheduled pick-up-day.
6. A clean-up fee will be charged to the property owner for cleanup of any spillage caused by the placement of prohibited items.

Keep gutters clean of debris, keep bicycle and traffic lanes clear.

City of Clovis. Please help us make it efficient and successful.



# City of Clovis Residential Street Sweeping Schedule



	1st & 3rd Monday		2nd & 4th Wednesday
	2nd & 4th Monday		1st & 3rd Thursday
	1st & 3rd Tuesday		2nd & 4th Thursday
	2nd & 4th Tuesday		1st & 3rd Friday
	1st & 3rd Wednesday		2nd & 4th Friday



Vehicles and other objects (basketball hoops, skating ramps, etc.) must be off the street and sidewalk between the hours of 6:00 a.m. and 2:30 p.m. on scheduled sweeping and refuse pick up days. If you have any questions regarding the sweeping schedule please call 324-2604.

**\* Private streets and communities are not swept / No sweeping on holidays**

# Trash, Recycling & Greenwaste Service

## General rules for your weekly pick up

In order to provide efficient garbage, recycling, and greenwaste service, we need your assistance.

- 1 Place your carts (lids opening towards the street or alley) by 6 A.M. on the scheduled day of pick up, including all holidays. Please note that service is provided on all holidays.
- 2 Lids must be closed and nothing should be placed on top of the lid.
- 3 Only household refuse should be placed in the gray cart, recycling in the blue cart and yard waste in the green cart. You may subscribe for additional carts if one container is not sufficient for your wastes by calling (559) 324-2130
- 4 Extra items placed outside the carts will not be picked up (Municipal Code 6-3.04).
- 5 Cardboard should not be placed in the gray or green cart. It is recyclable and should be broken down and placed in the blue cart.
- 6 Up to 2.5 gallons of motor oil will be picked up per week with the recyclables if it is in plastic containers with lids. No oil filters please.
- 7 Concrete, bricks, rocks, sod, dirt, asphalt, tires and hazardous wastes such as paint and motor oil may not be placed in any cart.
- 8 Your waste cart must be stored out of sight and behind the building setback except on the day of collection as required by Clovis Municipal Codes : 5-18.02 (t) and 6-3.06 (b).

**Keep  
12 feet  
away from  
vehicles and  
all Community  
Clean-Up  
debris.**

**When containers are placed on the sidewalk and a vehicle is parked in the street, allow approximately 12 feet of curb space from the bumper to the cart for the drivers to maneuver the fully-automated refuse trucks around the vehicle in order to pick up and empty the cart.**



**Allow  
3 feet  
between  
each of your  
containers.**

**Toters should be placed in the street, if necessary, to provide for ADA access.**



# Water, Sewer and Recycled Water Services

## Water Service Rules

Due to State emergency drought regulations, effective May 1, 2015, the following rules are in effect for Clovis water customers.

1. April through October - Outside water use for landscape irrigation is limited to Sundays and Wednesdays for customers with even numbered addresses. Odd numbered addresses are limited to outside water use on Tuesdays and Saturdays. **Mondays, Thursdays and Fridays are non-watering days for all customers.**
2. November through March - Outside water use for landscape irrigation is limited to Sundays for customers with even numbered addresses and Saturdays for odd numbered addresses.
3. No outdoor watering is allowed during and within 48 hours after measurable rainfall.
4. **Customers are required to reduce their usage of water by 36% from 2013 usage. Please see the City website listed below for more information.**
5. Customers are responsible for leaks that are between the meter and the customer's interior plumbing.
6. Only City Public Utilities staff may turn water off or on at the meter. Contact the City at 324-2600 to schedule turn offs for maintenance or repairs.

## Water Services Available

The City offers various programs to help customers conserve water. Examples are free showerheads, faucet aerators, landscape and interior audits, sprinkler timer setting and toilet retrofit rebates. Contact the City at 324-2609 or go to [www.cityofclovis.com](http://www.cityofclovis.com) under Services and Departments/Public Utilities/Drinking Water for more information.

## Sewer Service Rules

The City provides both collection and treatment of wastewater that is generated in Clovis. In order to protect our system and ensure that it runs efficiently and prevent backups we ask that you adhere to the following rules.

Do not dump the following items into toilet or drains:

1. Cooking Oil and Grease. Put grease into containers with lids and place in your gray refuse container.
2. Disposable wipes (even biodegradable ones), mop heads, shop towels. Put these items in your gray refuse container.
3. Egg shells. Put these in your gray refuse container or compost pile.
4. Diapers or other sanitary products. Put these items in your gray refuse container.
5. Petroleum products, unused chemicals or other hazardous wastes. Dispose of these at hazardous waste collection events or locations.
6. Unused medications. Mix with water and place in containers with dirt, coffee grounds or cat litter and then place in your gray container.

The top picture on the right is of tile debris found in a sewer main. The picture on the bottom right is of disposable wipes clogging a sewer lift pump.

Sewer service lines that extend from buildings to the sewer main in the street are owned and maintained by the property owner. Keep your sewer service line running clear by not planting trees or large shrubs within 10 feet of the sewer service. Often the location is marked by a S chiseled on the curb.



## Recycled Water Service

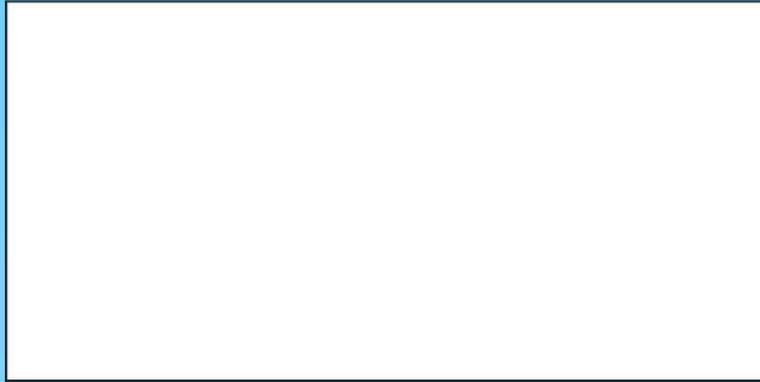
The City is beginning to provide recycled water to irrigate large landscape areas throughout portions of the City. The recycled water is in a separate system from the drinking water and is generally designated by the color purple. Signs like the one shown will be located in landscape areas that either are or will be receiving recycled water.



Public Utilities Department  
**City of Clovis**

1033 Fifth Street  
Clovis, CA 93612

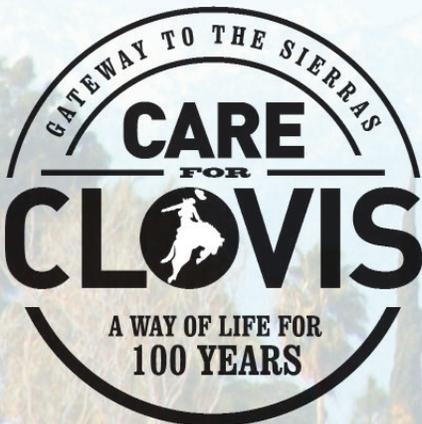
PRSR STD  
U.S. POSTAGE  
**PAID**  
CITY OF CLOVIS



## Trees and Sidewalk Damage



- Roots from nearby trees can damage sidewalks creating hazards for pedestrians.
- Under the California Streets and Highways Code and the Clovis Municipal Code, property owners are responsible for damage to the sidewalk in front of their homes if the damage is caused by their tree.
- Property owners are generally responsible for the trees in their front yard, including any tree planted in the strip between the sidewalk and the street.
- Property owners can also be liable for injuries that result from a damaged sidewalk.
- The City of Clovis will make minor repairs to sidewalks, such as grinding or ramping, at no cost to the property owner. However the property owner will be responsible for more significant repairs to sidewalks damaged by their trees.
- The City has a program to loan property owners up to \$2,500 to make repairs if necessary.
- Property owners are urged to monitor the sidewalks in front of their home and repair problems early before they become significant.
- More information is available on the City's website at [www.CityofClovis.com](http://www.CityofClovis.com), or by calling the Public Utilities Department at 324-2600.



- ✓ **Meet your neighbors...the new ones and old.**
- ✓ **Volunteer...share your time and talents.**
- ✓ **Shop local.**
- ✓ **Pick up trash when you are out for a walk or enjoying the parks.**
- ✓ **If you see graffiti, call the graffiti hotline (324-2426) and report it.**
- ✓ **Take down garage sale signs from light poles and street signs at the end of the sale.**
- ✓ **Keep an eye on your neighborhood.**
- ✓ **Conserve water.**