



Public Utilities Department
City of Clovis

1033 Fifth Street
Clovis, CA 93612

Spring 2017 Official Community Clean-Up Notice



**FOR MORE
INFORMATION
ON WASTE
DISPOSAL,
CONTACT:**

Household Refuse

City of Clovis, Solid Waste Department324-2604
Office hours: weekdays, 8:00 a.m. to 3 p.m.

Greenwaste & Recycling

Allied Waste 275-1551
Office hours: weekdays, 8:00 a.m. to 5 p.m.

Utilities Maintenance

Street Maintenance
Water Maintenance
Sewer Maintenance

Office hours: weekdays, 7 a.m. to 4 p.m.324-2600

Park Reservations Recorded Information

Office hours: weekdays, 7 a.m. to 4 p.m. 324-2610

Start/Stop Service

24 hour automated service 324-2130
(at first automated voice selection, dial 1;
to start service dial 1 again;)

Billing

City of Clovis Finance Department 324-2130
Office hours: 8:00 a.m to 4:30 p.m.
(dial option 4 for a customer service representative)

Emergency After Hours324-2600

Visit the city website at www.cityofclovis.com, click on
Departments and Services then click Public Utilities

ONLY Debris That Qualifies Will Be Picked Up!

Will Pick Up

Will NOT Pick Up

GREENWASTE

Prunings cut into 4' lengths

- Doors - remove all metal hardware
- Lumber cut into 4' lengths
- Tree Trunks cut into 12" lengths
- Tree Stumps/Rootballs 12" diameter or less
- Palm Fronds

Weeds, grass clippings and leaves should be placed in your greenwaste cart for regular weekly pickup

Prunings longer than 4' lengths

- Dirt or sod
- Tree Trunks larger than 12" lengths
- Tree Stumps/Rootballs larger than 12" diameter
- Dimensional lumber greater than 4" x 6" including railroad ties and treated lumber



METAL

- Refrigerators - secure or remove doors
- Metal lawn mowers - remove fluids
- Metal lawn furniture
- Metal pipe - 10' or less in length
- Metal car parts - remove fluids
- Appliances
- Stoves
- Water heaters
- Swing sets



Batteries

Batteries are considered hazardous waste. Visit www.call2recycle.org or call **1-800-8-BATTERY** to find the name and address of a location near you. All types of batteries may be brought to the hazardous household waste drop-off events for recycling. **For more information, please call Fresno County Resources Division at (559) 600-4259.**

Metal drums larger than 10 gallons

OTHER DEBRIS

- Mattresses
- Furniture
- Televisions
- Carpeting and padding - rolled and tied
- Bagged and boxed debris
- Only open, dry and empty paint cans

- Cement
- Asphalt
- Dirt
- Concrete
- Rocks
- Sod
- Bricks
- Cardboard drums larger than 10 gallons
- Construction debris of any kind
- Roofing material
- Tires
- Paint
- Motor Oil
- Car batteries

Separate your debris by categories above.

The County of Fresno Regional Household Hazardous Waste (HHW) Facility is now open to county residents for the disposal of paint, pesticides, used oil, batteries, electronic waste and other products that are considered hazardous waste. There is no charge for residential waste, but there are limits on the types and quantities of items accepted. The HHW Facility is located at the County of Fresno's American Avenue Disposal Site, 18950 W. American Avenue, Kerman CA 93630. **For more information, please call Fresno County Resources Division at (559) 600-4259**

Residential clean-up and recycling serves the homeowner

PLEASE HELP US RECYCLE!

Rules and Service Information for Residential Community Clean-Up

This is your official notice and schedule for the City of Clovis semi-annual Community Clean-Up Program, which provides for your disposal of many items not picked up through normal weekly waste collection services.

Which Residences? Single-family residences that are City of Clovis refuse customers. If your home is in a single-family complex, such as a PUD or condominium, please call your association for any special instructions.

When? A map is attached showing the pick-up date in your area. Put out your debris before 6 a.m. on the scheduled pick-up day, but absolutely **no sooner than 2 weeks prior** to that day. Every effort will be made to pick up your debris on the designated day. If it is not, please leave it out for pickup on the following day. **Placing waste out prior to two weeks before scheduled pick-up day will result in a special pickup fee.**

How? Because the City of Clovis recycles everything possible, it's important for everything to be separated into three categories: greenwaste, metal, and other debris (see chart). **Do not block gutters, traffic lanes or bicycle lanes. Separate trucks will pick up the materials at various times of the day. Some debris may be picked up a day earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris, be sure to have it out by 6:00a.m.**

Keep gutters clean of debris, keep bicycle and traffic lanes clear.

What Debris Will Be Picked Up? Review the chart on the opposite page to determine which debris qualifies for pickup. Remember, only debris that qualifies will be picked up! We will pick up each type of debris only once. If a certain type of debris, such as metal, green waste, lumber, or furnishings has already been collected, do not place more of the same type of material out. To do so will incur a special pick-up fee (see item #1 below).

Are There Any Restrictions? Yes. Because the semi-annual pickup is such a major undertaking, we must require compliance with the following rules:

1. A special pick-up fee will be charged to the property owner and/or service address if any of the following conditions exist:
 - Items placed out sooner than 2 weeks prior to the designated date
 - Items placed out later than 6 a.m. on the scheduled pick-up day
 - Debris hauled in from another location
 - Excessive quantity - the program is limited to no more than 2 pickup loads of debris per household
 - Anything placed out after that type of material has already been collected in your neighborhood
 - Debris and materials that are not properly separated
2. Debris is to be placed at the curb directly in front of the property from which it is removed.
3. There will be **NO ALLEY PICKUP.**
4. All vehicles must be parked off the street during the day of collection until items are picked up. This reduces potential property damage and facilitates pickup.
5. Do not use your gray, blue or green carts to hold community clean-up items. These carts will only be emptied by the regular drivers on your regularly scheduled pick-up-day.
6. A clean-up fee will be charged to the property owner for cleanup of any spillage caused by the placement of prohibited items.

ers of Clovis. Please help us make it efficient and successful.

Single Family Residential Refuse Customers Only

Spring 2017 Clovis Residential Community Clean-Up Program

Some debris may be picked up a day earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.

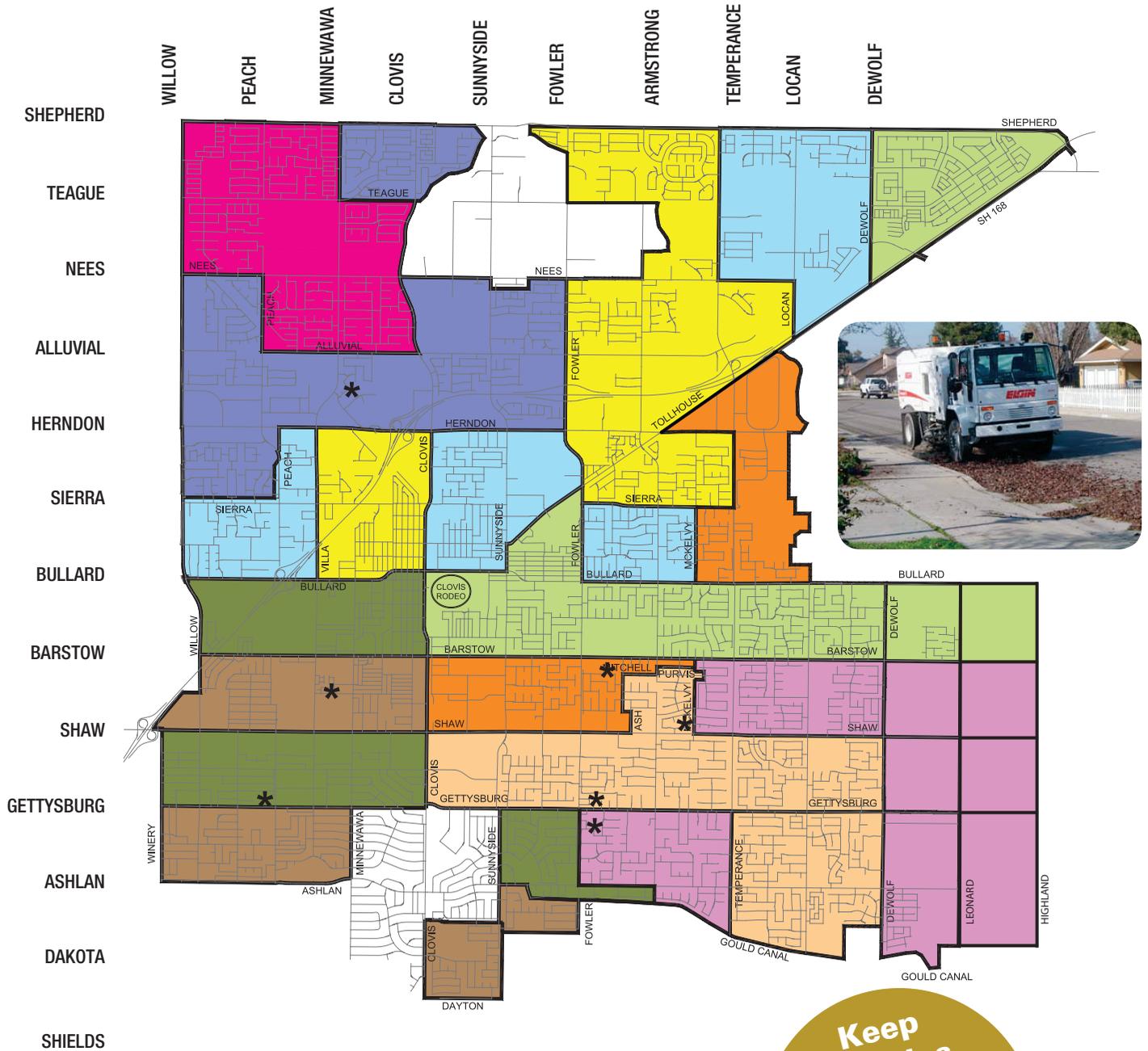


- Separate debris by categories: **greenwaste, metals** and **other debris**.
- A **special fee** will apply for materials not properly separated or for items placed out earlier than 2 weeks before scheduled pick up.

For more information call: 324-2604

Visit the city website at www.cityofclovis.com, click on **Service and Departments** then click on **Public Utilities**

City of Clovis Residential Street Sweeping Schedule



	1st & 3rd Monday		2nd & 4th Wednesday
	2nd & 4th Monday		1st & 3rd Thursday
	1st & 3rd Tuesday		2nd & 4th Thursday
	2nd & 4th Tuesday		1st & 3rd Friday
	1st & 3rd Wednesday		2nd & 4th Friday

Keep vehicles off of the street on street sweep days

Vehicles and other objects (basketball hoops, skating ramps, etc.) must be off the street and sidewalk between the hours of 6:00 a.m. and 2:30 p.m. on scheduled sweeping and refuse pick up days. If you have any questions regarding the sweeping schedule please call 324-2604.

*** Private streets and communities are not swept / No sweeping on holidays**

Trash, Recycling & Greenwaste Service

General rules for your weekly pick up

In order to provide efficient garbage, recycling, and greenwaste service, we need your assistance.

- 1 Place your carts (lids opening towards the street or alley) by 6 A.M. on the scheduled day of pick up, including all holidays. Please note that service is provided on all holidays.
- 2 Lids must be closed and nothing should be placed on top of the lid.
- 3 Only household refuse should be placed in the gray cart, recycling in the blue cart and yard waste in the green cart. You may subscribe for additional carts if one container is not sufficient for your wastes by calling (559) 324-2130
- 4 Extra items placed outside the carts will not be picked up (Municipal Code 6-3.04).
- 5 Cardboard should not be placed in the gray or green cart. It is recyclable and should be broken down and placed in the blue cart.
- 6 Up to 2.5 gallons of motor oil will be picked up per week with the recyclables if it is in plastic containers with lids. No oil filters please.
- 7 Concrete, bricks, rocks, sod, dirt, asphalt, tires and hazardous wastes such as paint and motor oil may not be placed in any cart.
- 8 Your waste cart must be stored out of sight and behind the building setback except on the day of collection as required by Clovis Municipal Codes : 5-18.02 (t) and 6-3.06 (b).

**Keep
12 feet
away from
vehicles and
all Community
Clean-Up
debris.**

When containers are placed on the sidewalk and a vehicle is parked in the street, allow approximately 12 feet of curb space from the bumper to the cart for the drivers to maneuver the fully-automated refuse trucks around the vehicle in order to pick up and empty the cart.



**Allow
3 feet
between
each of your
containers.**



Toters should be placed in the street, if necessary, to provide for ADA access.



Water, Sewer and Recycled Water Services

Water Service Rules

Effective June 1, 2016, the following rules are in effect for Clovis water customers.

1. April through October - Outside water use for landscape irrigation is limited to Sundays, Wednesdays and Fridays for customers with even numbered addresses. Odd numbered addresses are limited to outside water use on Tuesdays, Thursdays and Saturdays. **Mondays are non-watering days for all customers.**
2. November through March - Outside water use for landscape irrigation is limited to Sundays for customers with even numbered addresses and Saturdays for odd numbered addresses.
3. No outdoor watering is allowed during and within 48 hours after measurable rainfall.
4. **Please see the City website listed below for more information on specific water conservation rules.**
5. Customers are responsible for leaks that are between the meter and the customer's interior plumbing.
6. Only City Public Utilities staff may turn water off or on at the meter. Contact the City at 324-2600 to schedule turn offs for maintenance or repairs.

Water Services Available

The City offers various programs to help customers conserve water. Examples are free showerheads, faucet aerators, landscape and interior audits, sprinkler timer setting and toilet retrofit rebates. Contact the City at 324-2609 or go to www.cityofclovis.com under Services and Departments/Public Utilities/Water for more information.

Sewer Service Rules

The City provides both collection and treatment of wastewater that is generated in Clovis. In order to protect our system and ensure that it runs efficiently and prevent backups we ask that you adhere to the following rules.

Do not dump the following items into toilet or drains:

1. Cooking Oil and Grease. Put grease into containers with lids and place in your gray refuse container.
2. Disposable wipes (even biodegradable ones), mop heads, shop towels. Put these items in your gray refuse container.
3. Egg shells. Put these in your gray refuse container or compost pile.
4. Diapers or other sanitary products. Put these items in your gray refuse container.
5. Petroleum products, unused chemicals or other hazardous wastes. Dispose of these at hazardous waste collection events or locations.
6. Unused medications. Mix with water and place in containers with dirt, coffee grounds or cat litter and then place in your gray container.

The top picture on the right is of tile debris found in a sewer main. The picture on the bottom right is of disposable wipes clogging a sewer lift pump.

Sewer service lines that extend from buildings to the sewer main in the street are owned and maintained by the property owner. Keep your sewer service line running clear by not planting trees or large shrubs within 10 feet of the sewer service. Often the location is marked by a S chiseled on the curb.



Recycled Water Service

The City is providing recycled water to irrigate large landscape areas throughout portions of the City. The recycled water is in a separate system from the drinking water and is generally designated by the color purple. Signs like the one shown are located in landscape areas that either are or will be receiving recycled water.



Clovis is conserving
our water resources
by irrigating with
recycled water

RECYCLED WATER - DO NOT DRINK
AGUA DE DESPERDICIO RECLAMADA - NO TOME





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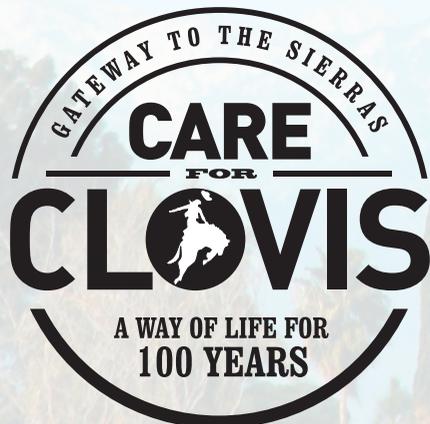
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 U.S. POSTAGE
PAID
 CITY OF CLOVIS



Trees and Sidewalk Damage



- Roots from nearby trees can damage sidewalks creating hazards for pedestrians.
- Under the California Streets and Highways Code and the Clovis Municipal Code, property owners are responsible for damage to the sidewalk in front of their homes if the damage is caused by their tree.
- Property owners are generally responsible for the trees in their front yard, including any tree planted in the strip between the sidewalk and the street.
- Property owners can also be liable for injuries that result from a damaged sidewalk.
- The City of Clovis will make minor repairs to sidewalks, such as grinding or ramping, at no cost to the property owner. However the property owner will be responsible for more significant repairs to sidewalks damaged by their trees.
- The City has a program to loan property owners up to \$2,500 to make repairs if necessary.
- Property owners are urged to monitor the sidewalks in front of their home and repair problems early before they become significant.
- More information is available on the City's website at www.CityofClovis.com, or by calling the Public Utilities Department at 324-2600.



- ✓ **Meet your neighbors...the new ones and old.**
- ✓ **Volunteer...share your time and talents.**
- ✓ **Shop local.**
- ✓ **Pick up trash when you are out for a walk or enjoying the parks.**
- ✓ **If you see graffiti, call the graffiti hotline (324-2426) and report it.**
- ✓ **Take down garage sale signs from light poles and street signs at the end of the sale.**
- ✓ **Keep an eye on your neighborhood.**
- ✓ **Conserve water.**