

## **5.) I think I have a leak. What do I do?**

*Answer: The first thing to do is to determine if there really is a leak. Some leaks are pretty obvious, but others are very small and hard to pin point. Try to rule out any drainage problems. Leaks generally run constantly and drainage problems usually correspond with watering or rain. A good rule of thumb is if there are algae present, it's probably drainage.*

*Ok, so you have a leak. **The city's policy is to fix any leaks from our main in the street up to the meter. Any leaks after the meter are the home owner's responsibility to repair.** If the leak is in your house, you can shut off your water, in most cases, at the gate valve or house valve by your front faucet. If it's in your front yard, it will probably have to be turned off at the meter by city personnel and they can be reached at 324-2600. Back yard leaks can sometimes be shut off at the gate valve to allow repairs to be made (except in Tarpey). Irrigation leaks can be shut off, most of the time, by closing the irrigation valve.*

*Leaks by the meter box, near the curb, or in the street should be reported to the city Water Department by calling 324-2600. We will determine if the leak is a city problem, or if the leak is on the home owner's property. This number can be called at any time if you have any water related problems and need assistance.*

