

4.) Is my meter really being read?

Answer: Yes, it is. We receive many complaints and inquiries related to this question. Your meter is read approximately once every sixty days. So, it is unlikely that you will actually see a Meter Reader in the field. If your meter is a “radio meter”, it is even less likely that you will see them. It is read with a vehicle unit.



Meter Reader siting



Vehicle with radio reading equipment

** Sometimes the meter register is covered with dirt or water and it may not look like it is possible to read. Meter Readers are equipped with a meter stick, a squirt bottle, and a data logger. The meter stick is used to open the meter box lid and to scrape off dirt or mud. The squirt bottle is used to spray the register lens with water. The data logger will reject any reads that don't correspond with the previous read or the usage history. The Meter Reader only needs a glimpse at two or three numbers to get the correct read. Their proven accuracy is well above 99%.*



Meter covered with dirt



The read is 498