



6.0 Purpose: Establish Policy And Procedures For The Handling Of Request For Water Salvage.

6.01 Scope: All Shift Assigned Personnel.

6.02 **POLICY**

It shall NOT be the policy of this Department to provide extensive "water salvage" service due to faulty domestic plumbing except under extenuating circumstances, such as for the elderly, infirm or handicapped.

6.03 **REQUESTS**

The Captain receiving a request for water salvage shall investigate the request to determine if Fire Department assistance may be required to remove or alleviate the condition causing the water problem.

6.04 **ADDITIONAL ASSISTANCE**

Fire Department personnel should further assist by referring the citizen to rental companies who have water vacuums or to a cleaning company. The citizen should also be informed that any cost incurred may be covered by their insurance.

6.05 **PROCEDURE**

Depending upon the circumstances, the Captain may elect to assist as needed with both water removal and/or water flow control.

Captains shall inform the Battalion Chief when apparatus is to be committed for this reason.